

# INSTITUTIONAL PRESENTATION: 1Q18

Taking Close Care of People's Health and Well-Being during all Times of their Lives

June, 2018

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RD

# COMPANY HIGHLIGHTS





RD has a differentiated business model, superior scale, efficiency and geographic presence, which has resulted in an unique organic growth track-record in Brazilian retail Merger between Raia S.A. and Drogasil S.A., the two leading drugstore brands in Brazil (IMS), with 198 years of combined history and shared control by shareholders who are members of the founding families. Rated AAA-Br by Fitch;

Brazil's largest drugstore chain and 5th largest retailer: Revenues of R\$ 14.2 billion, EBITDA of R\$ 1,158 MM and adjusted net income of R\$ 528.4 MM in the LTM. Launched ADR Level 1 in the NYSE.

More than 1,650 stores in 21 states of Brazil, which represent 96% of the Brazilian pharmaceutical market, and a national market share of 12.0%

Unparalleled business model, based on a portfolio of Healthcare and Wellness assets: RD Pharmacies (Raia, Drogasil, Farmasil), RD Services (4Bio and Univers) and RD Brands (Needs, B-Well, Triss, Caretech, Nutrigood and LePop)

Unique growth track record in the Brazilian retail market: more than doubling our store base between 2011 and 2017 while relying 100% on organic growth.



# **ESSENCE**

# Belief

People Taking Care of People

# **Purpose**

Taking Close Care of People's Health and Wellbeing during all Times of their Lives

# Values

Efficiency

**Ethics** 

Innovation

**Relationships of Trust** 

Long-Term View

C DROGASIL

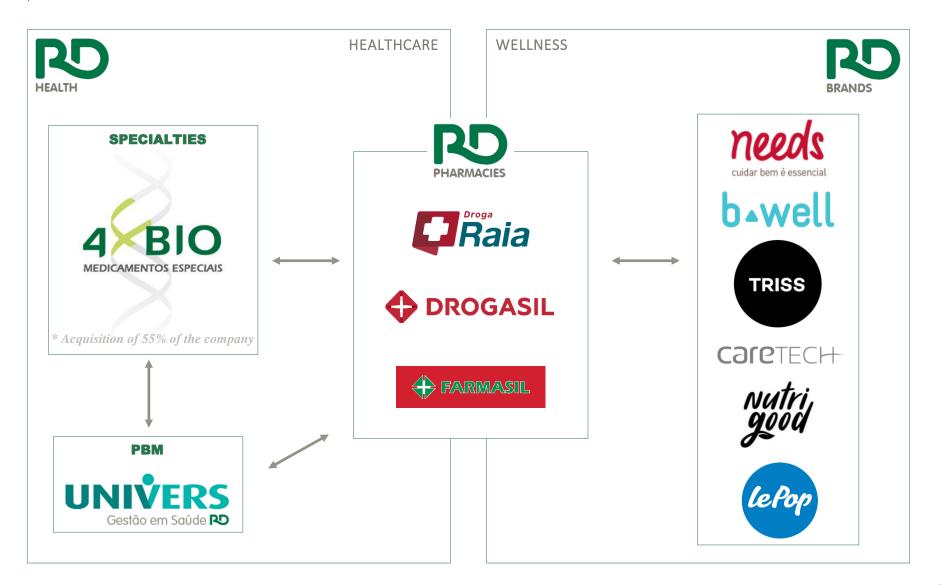
DROGASIL Formacêutica

DROGASIL

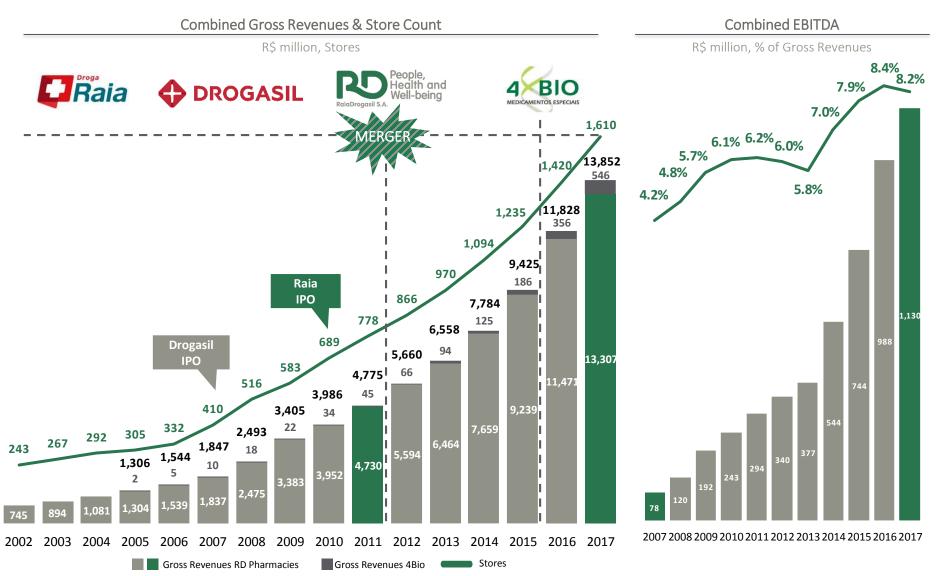
# **UNIQUE PORTFOLIO**



Our business model is based on a unique portfolio of integrated healthcare & wellness assets



Unique track-record of accelerated organic growth with margin expansion





Ranks as the 5th largest retail group in Brazil

Brazil Ranking		Gross Revenues (billion)*	Stores	EBITDA (million)	EBITDA (margin)	Brazil Ranking	Gross Revenues (billion)	Stores
1 <sup>st</sup>	Gente, Saúde e Bem-estar.	R\$ 13.9 +17%	1,610 +13%	R\$ 1,130 +14%	8.2% - 0.2 p.p.	1 <sup>st</sup> GPA	R\$ 77.6 +15%	2,052 -3%
2 <sup>nd</sup>	DPSP <sup>sa</sup>	R\$ 9.2 +10%	1,227 +5%	R\$ 654 +47%	7.1% + 1.8 p.p.	2nd Carrefour	R\$ 52.4 +7%	432 +17%
3rd	FARMÁCIAS Pague Menos drugstore	R\$ 6.3 +8%	1,082 +14%	R\$ 287 -1.6%	4.6% - 0.4 p.p.	3rd Walmart 🔀	R\$ 28.2	450
4 <sup>th</sup>	São João	R\$ 2.6 +30%	670 -	-	-		-4%	-10%
5 <sup>th</sup>	PanVel	R\$ 2.1 +13%	399 +8%	R\$ 128 +2.7%	5.4% - 0.1 p.p.	4 <sup>th</sup> LOJAS AMERICANAS	R\$ 20.0 -7%	1,306 +16%
6 <sup>th</sup>	🚯 extrafarma	R\$ 2.0 +18%	394 +25%	R\$ 24 -35%	1.2% - 1.0 p.p.	5th Relative gasilis.A. Gente, Saúde e Bem-estar.	R\$ 13.9 +17%	1,610 +13%

Source: Companies, Brazilian Supermarket Ranking: Supermercardo Moderno, Valor Economico Newspaper and Panorama Farmacêutico. Only considers retailers which operate with own stores.

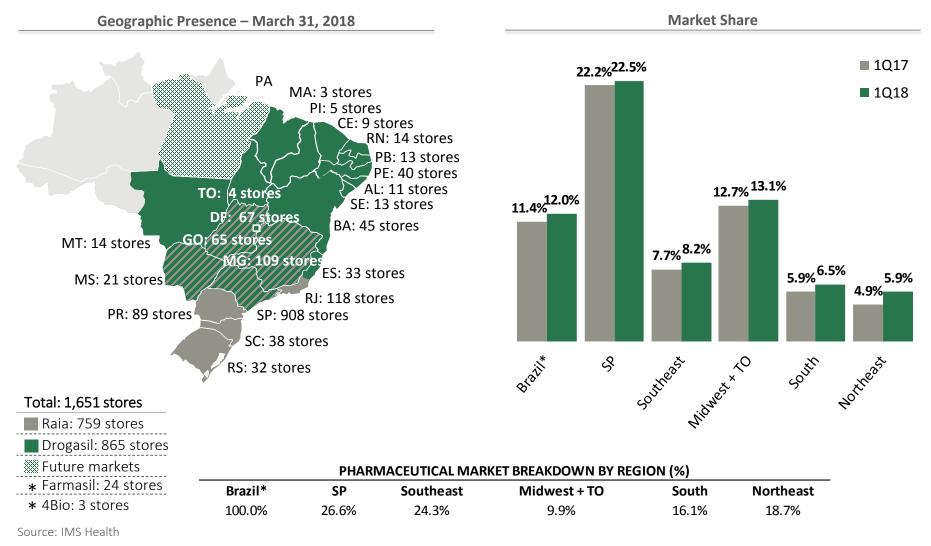
\* Panvel Gross Revenues do not consider wholesale operations.

As of 2017.

#### STRONG MARKET SHARE GROWTH DRIVEN BY ORGANIC EXPANSION



RD is positioned in 21 states that account for 96% of the Brazilian pharmaceutical market



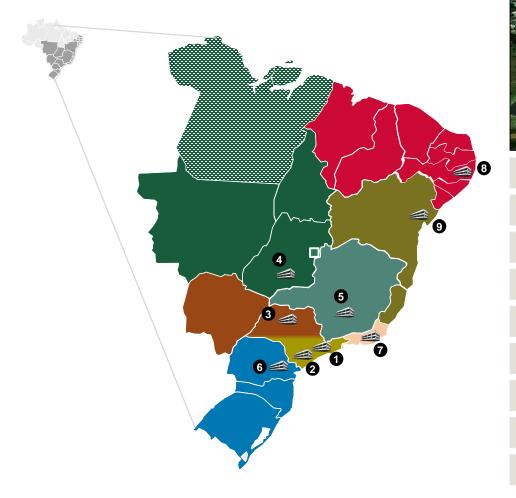
\* Includes 4Bio only for Brazil total.

#### **DISTRIBUTION INFRASTRUCTURE**



Unified, decentralized and scalable distribution infrastructure, with state of the art supply chain management driven by proprietary platforms

DISTRIBUTION CENTERS

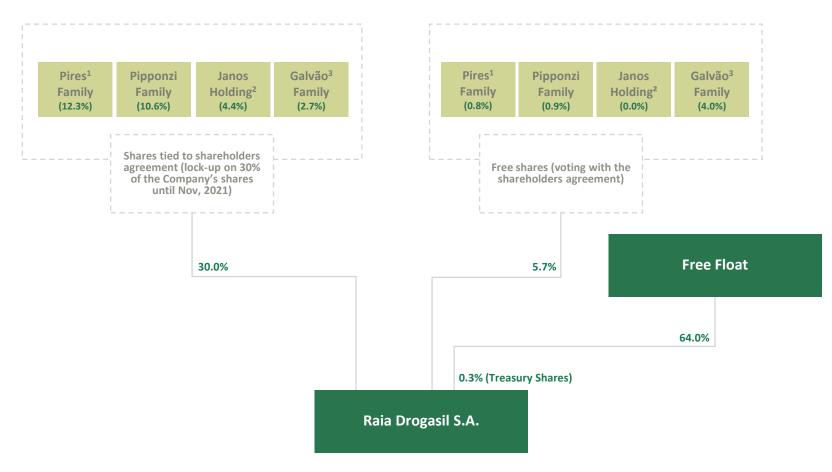




#### HIGH STANDARDS OF CORPORATE GOVERNANCE



Members of the founding families of both Raia and Drogasil as long-term majority shareholders



The number of locked-up shares is presently 30% of the stock capital and will remain unchanged until Nov, 2021. Therefore, 84% of the current controlling shareholders' shares will remain under lock-up. Controllers own 6% in free shares that were not sold.



1 Carlos Pires Oliveira Dias and Regimar Comercial S.A.

2 Pragma's carve-out, Janos Holding is the long-term strategic investment group of Guilherme Leal, Luis Seabra and Pedro Passos, founders of Natura. 3 GL Participações Ltda and Paulo Galvao Shares



Combined Operational Highlights	2011	1Q18 LTM	Var.%	
Store Count	778	1,651	112.2%	
Sales Area (sqm)	109,095	242,329	122.1%	
Geographic Presence	9 states 78% of the Brazilian Market	21 states 96% of the Brazilian Market	+12 states +18% of the Brazilian Market	
Employees	17,244	32,265	87.1%	
Combined Financial Highlights (R\$ MM)				
Gross Revenues	4,775	14,244	198.3%	
Gross Profit (% of Gross Revenues)	1,241 26.0%	4,093 28.7%	+229.8% +2.7 p.p.	
EBITDA (% of Gross Revenues)	294 6.2%	1,158 8.1%	294.0% +2.0 p.p.	
Net Income (% of Gross Revenues)	152 3.2%	528 3.7%	247.6% +0.5 p.p.	
ROIC	12.7%	19.3%	+6.6 p.p.	
Market Cap (billion)*	4.3	24.7	476.7%	

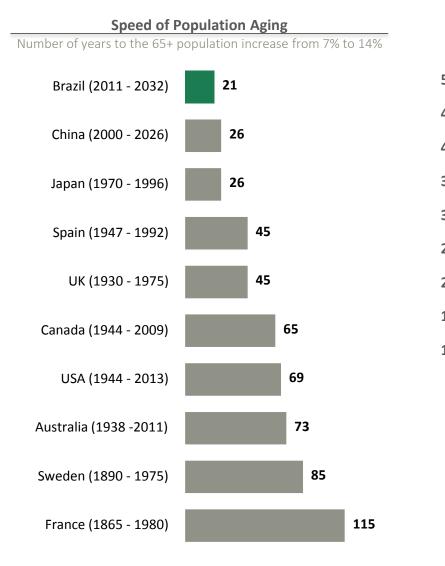


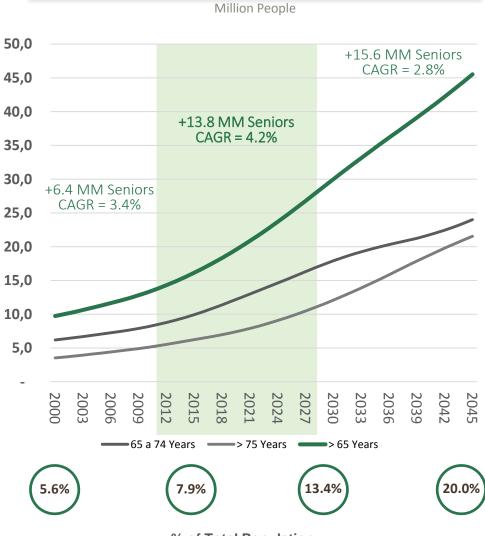
# HIGH GROWTH INDUSTRY, IN THE PROCESS OF CONSOLIDATION





#### The senior population will escalate from 16 million to 30 million over the next 15 years



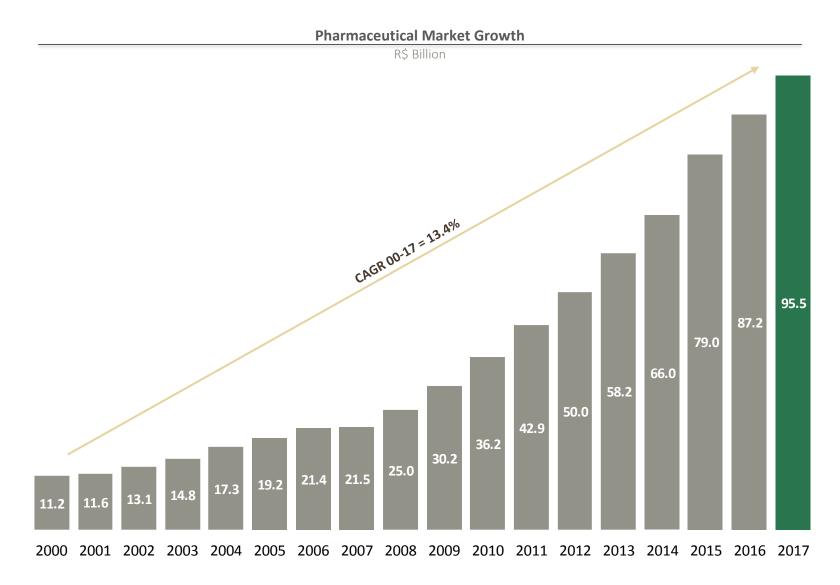


**Brazilian Population Above 65 Years Old** 

Source: World Bank. 2011: Growing Old in an Older Brazil and IBGE



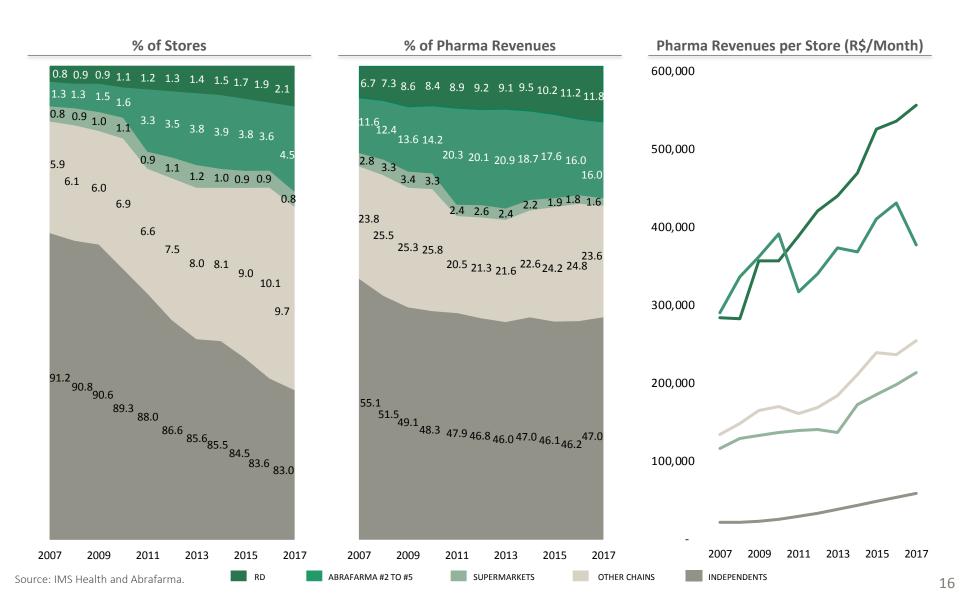
The pharmaceutical market, which grew significantly over the last 15 years, shall sustain a strong growth pace for another 15 years.



#### THE DRUGSTORE MARKET REMAINS VERY FRAGMENTED



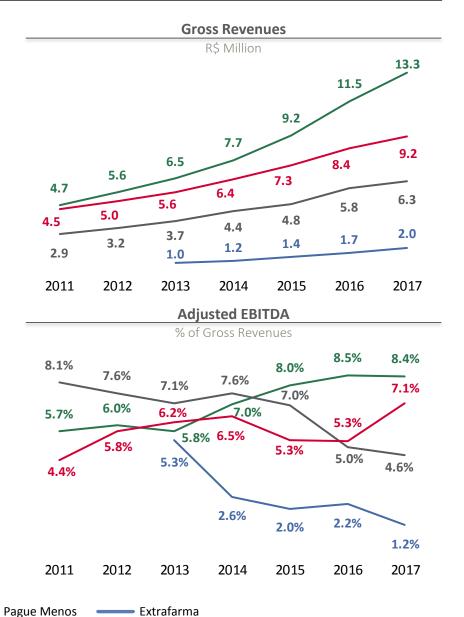
This allows RD to lead the industry's consolidation & enhance the productivity edge versus our peers



#### **DECOUPLING FROM THE OTHER NATIONAL CHAINS**



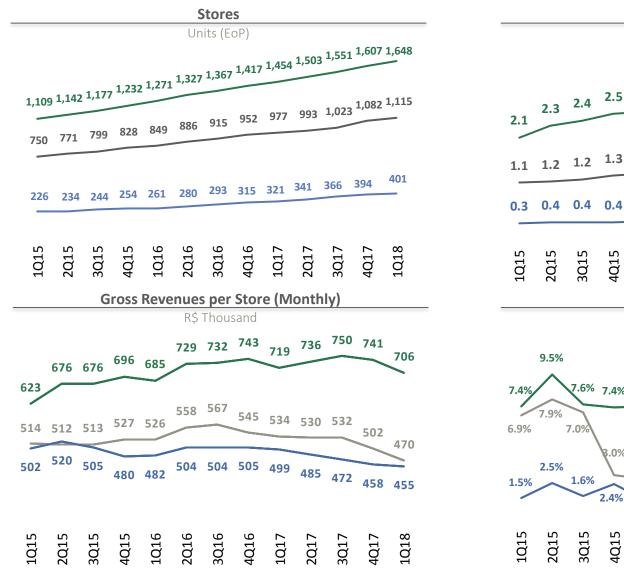




#### **DECOUPLING FROM THE OTHER NATIONAL CHAINS (QUARTERLY)**

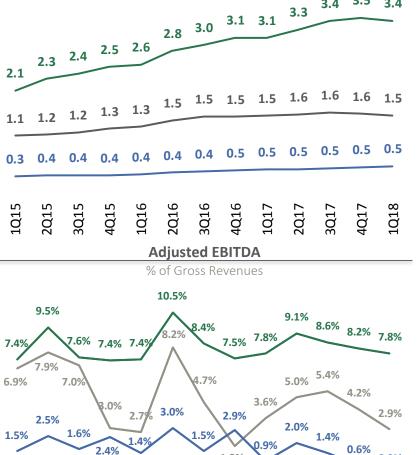


3.4 3.5 3.4



RD\*

——— Pague Menos



1.8%

4Q16

1Q17

2Q17

3Q17

4Q17

1Q16

Extrafarma

2Q16

3Q16

**Gross Revenues** 

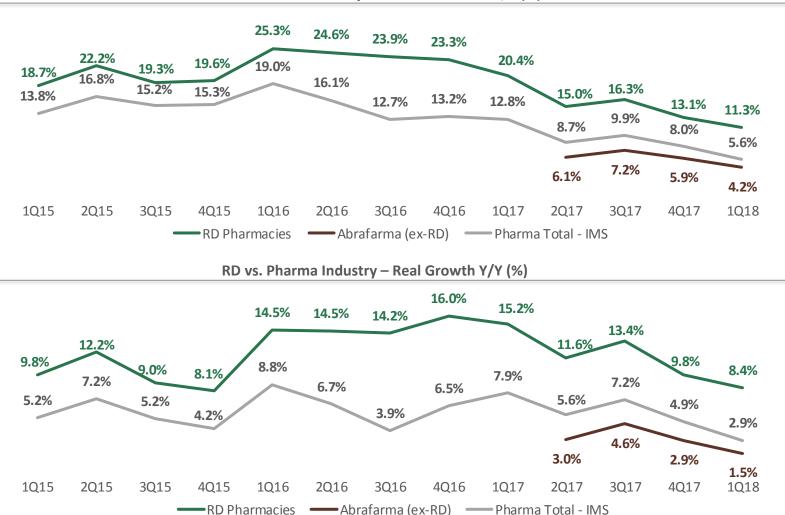
R\$ Million

0.0%

1Q18

# INDUSTRY DECELERATION WAS THE KEY DRIVER OF THE POOR SALES PERFORMANCE

RD's revenue growth was much higher than the market increase. The real growth spread is lower than the peak level of 2016, but higher than our historical levels. The other chains of Abrafarma are growing below the industry

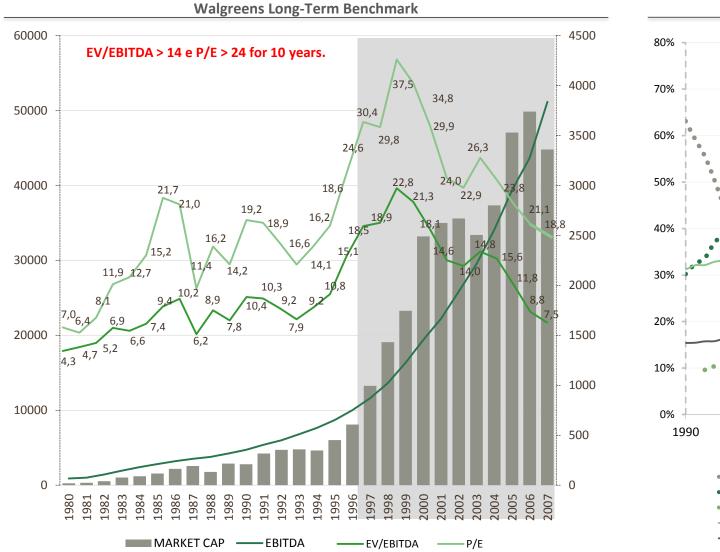


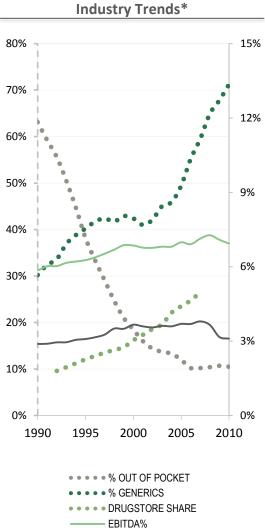
RD vs. Pharma Industry – Nominal Growth Y/Y (%)

\* The Abrafarma data is only available for the last twelve months due to a change in the reporting base, which makes previous data non-comparable.



Similar real growth opportunity but larger margin expansion potential





NET MARGIN

\* WAG's financial performance in lieu of its market share increase and of industry trends (generics increase and out of pocket payment substitution by third-party payors)

RD

DIFFERENTIATED ASSETS & COMPETENCIES DRIVING AN UNIQUE EXECUTION



#### WE HAVE A UNIQUE SET OF ASSETS AND COMPETENCIES



That constitute a very significant entry barrier both against local and global new entrants



#### 4. Differentiated and Capital-Efficient Formats

Strong Shopping Experience, Data-Driven Category Management, Growing Private Label Portfolio, High Marginal ROIC

#### OUR RETAIL BRANDS ARE ICONIC ...



DROGASIL: Traditional Drugstore Brand, with Higher Focus on Seniors and Pharma









#### ... WITH DIFFERENTIATED & COMPLEMENTARY POSITIONING



DROGA RAIA: Upscale Wellness Format, focused on Women and on Families





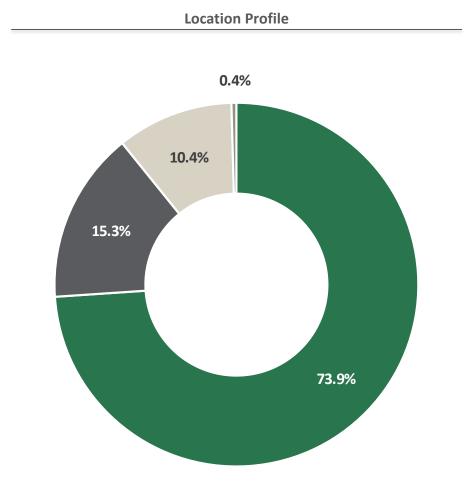




#### **PRIME LOCATIONS**

RD

Brazil's top corners, streets and commercial centers





Stores with Parking



Savassi, Belo Horizonte (BH)



Shopping Leblon, Rio de Janeiro (RJ)



Itaú HQ Store, São Paulo (SP)

Pedestrian Stores

Shopping & Commercial Centers

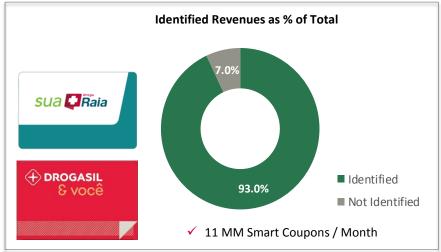
Corporate Stores

#### **PROPRIETARY PLATFORMS**

RD

Proprietary, cutting-edge platforms, with CRM-driven retail execution

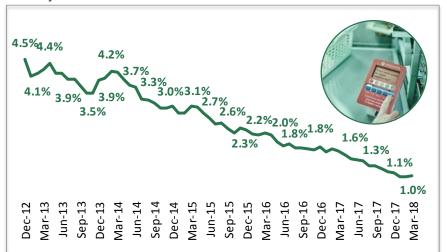




#### 2. Shop



3. Pay & Evaluate



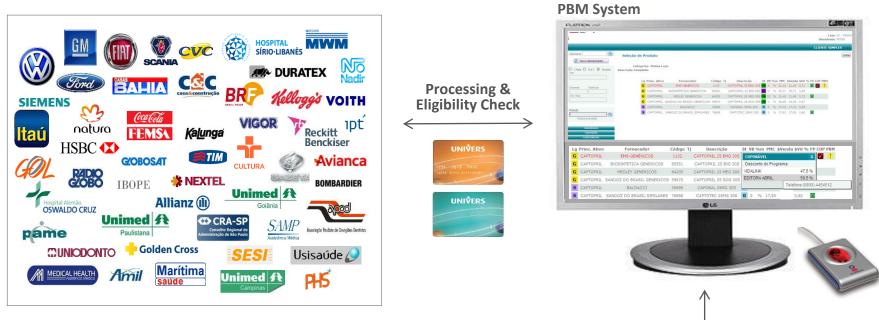
#### 4. New Loyalty Program

- > Focus on Surprise and Delight
- > Higher focus in up-sell instead of cross-sell
- Higher accuracy and relevance for the Exclusive
  Offers
- > Measurement of the loyalty level by store

#### **PROPRIETARY PBM**

# 32 MM beneficiaries, over 1,100 institutions





#### **Preferred Retail Network**



Specialty Pharmacy

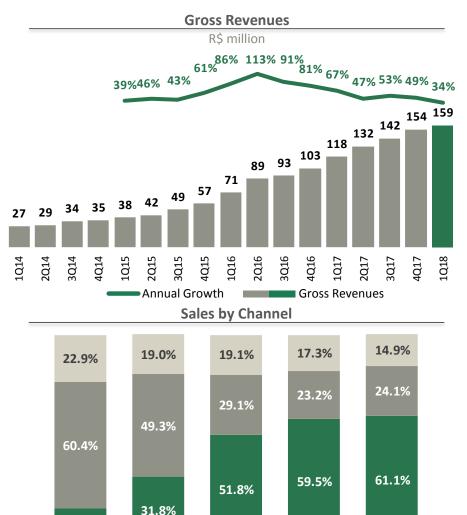
700 third-party pharmacies

#### **4BIO HAS BECOME THE LEADER IN SPECIALTY RETAILING**



Strong growth due to managed care expertise and a focus in Oral Oncology and Hepatitis C





1Q16

Individuals

1Q17

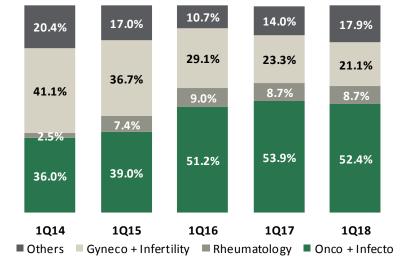
16.7%

1Q14

1Q15

Hospitals & Clinics

Sales by Category



1Q18

Operators











Average	Mature Store	Contribution	Margin <sup>(1)</sup>
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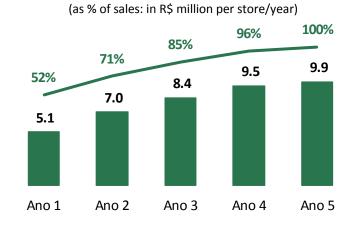
Income Statement (Mature Store)	2017
<i>(R\$ 000)</i> Gross Revenues	9,862
Gloss Revendes	5,002
Gross Profit	2,940
% of Gross Revenues	29.8%
Store Expenses	(1,588)
% of Gross Revenues	16.1%
Store Contribution Margin	1,352
% of Gross Revenues	13.7%
NPV Effect	(48)
Depreciation	(347)
Income Tax (34%)	(325)
Depreciation	347
NOPAT (a)	978
% of Gross Revenues	9.9%
Capex	1,733
Pre-Operating Expenses	183
Operating Working Capital	692
Total Investment (b)	2,609
ROIC (a/b) <sup>(2)</sup>	37.5%

(1) Does not consider G&A and DCs expenses.

(2) ROIC calculation includes the full CAPEX (gross PP&A instead of Net PP&A),

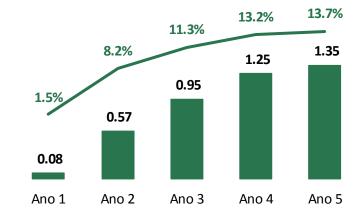
and therefore no depreciation in the NOPAT

#### **Gross Revenues Ramp-Up**



**Contribuition Margin Ramp-Up** 

(% of gross revenues: in R\$ million per store/year)

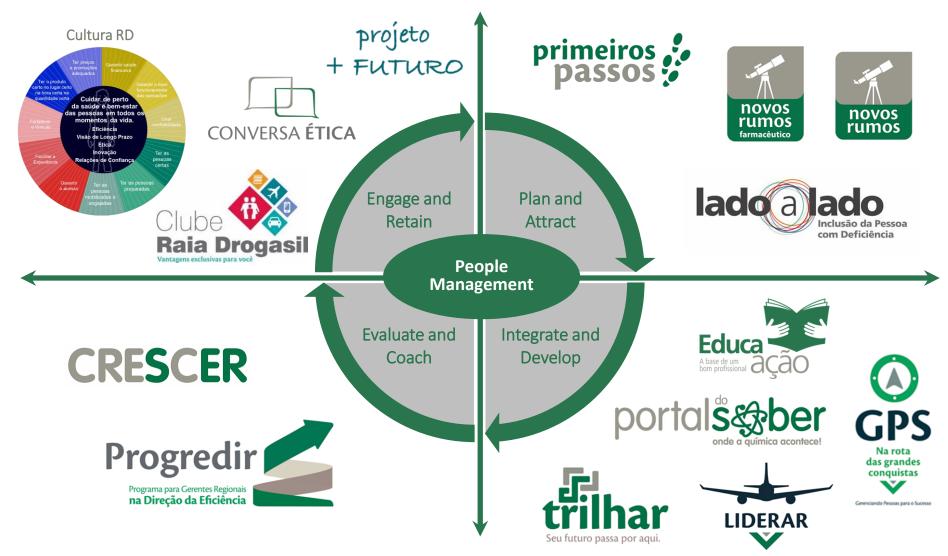


Source: Company internal estimates

### QUALIFIED AND MOTIVATED PEOPLE, DEVELOPED AND PROMOTED INTERNALLY



We have structured 15 programs in 3 years to promote the People Management Cycle and strengthen the RD Efficiency Culture



RD

REINVENTING THE EXECUTION FOR THE NEXT 15 YEARS

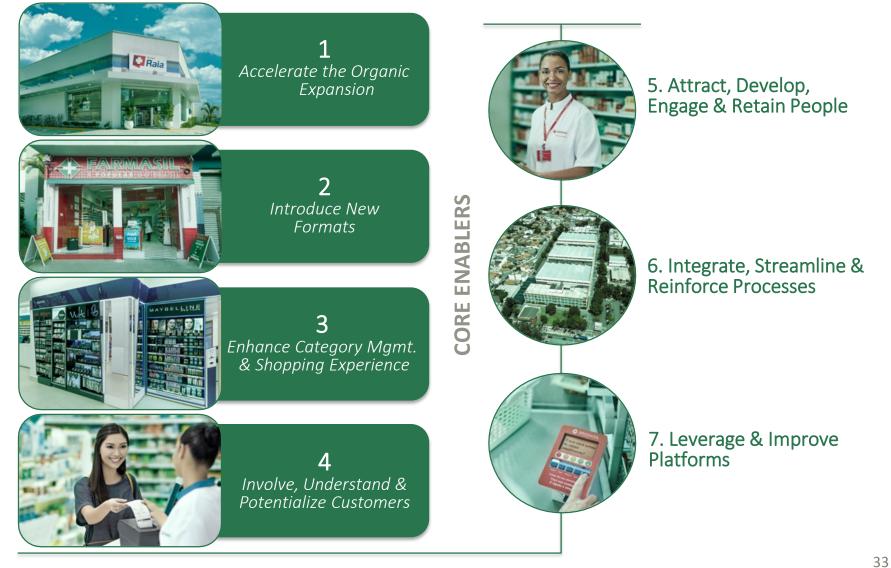


#### **MAIN STRATEGIES**

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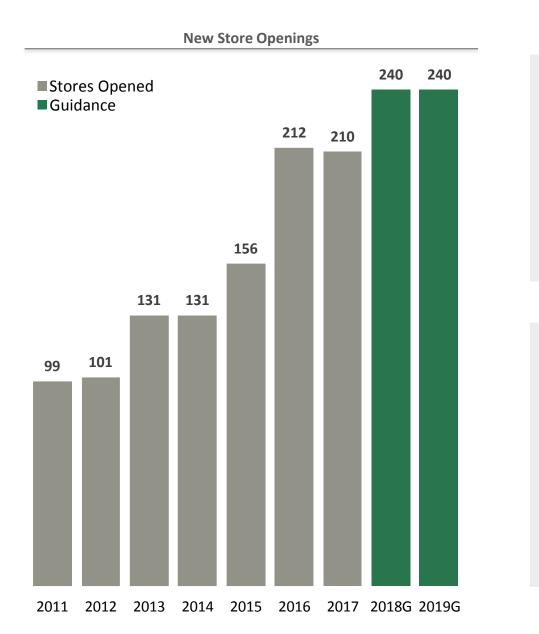


We have established four main strategies and three core enablers to deliver on them



#### **1 – ACCELERATE ORGANIC EXPANSION**





#### **Main Challenges**

- > Accelerating Prospections
- > Tougher Licensing Requirements
- > Excessive 4Q Opening Concentration
- > Developing New Managers

#### **Main Solutions**

- > Expanded the Real Estate Team
- > Increasing Contract Buffer
- Implementing PMO to Align Functional Areas
  & Streamline Process
- > Enhancing Training Programs & Turnover Reduction



# Farmasil (Low Cost Format)



#### Droga Raia "Big Store"



#### New Drogasil Store Identity



#### Farmasil

RD

FARMASIL

**ITAIM PAULIST** 

ARTUR ALVIM

🕀 SANTO ANDRÉ

Farmasil Model



São Paulo Metropolitan Region





Customer-Centric Category Management



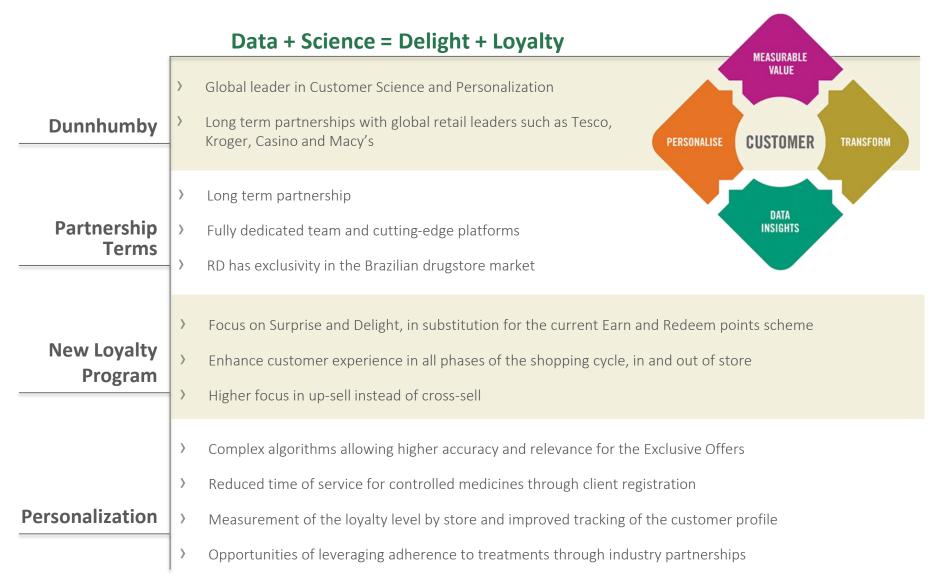
Implementing a New Pricing Platform









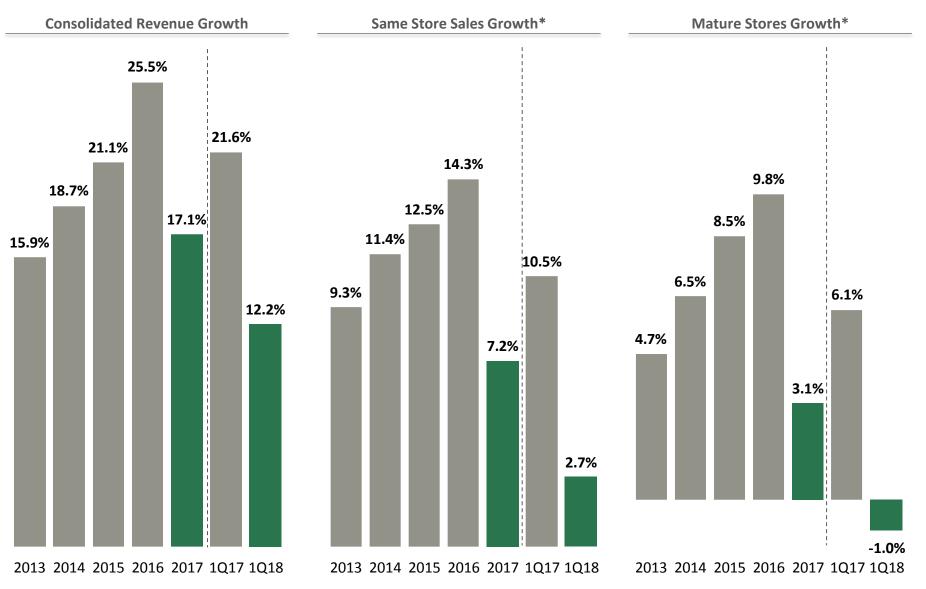


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PROVEN TRACK RECORD IN DELIVERING HIGH GROWTH WITH MARGIN EXPANSION



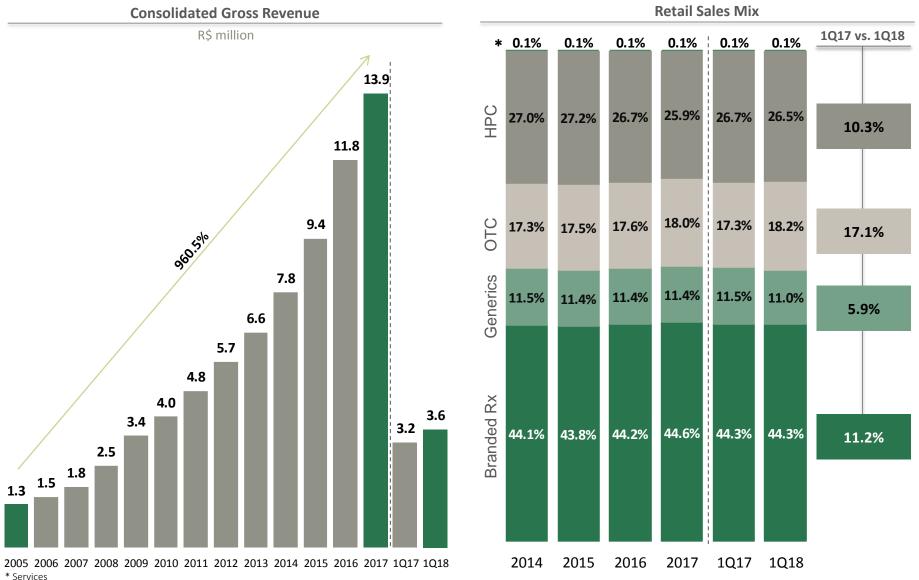


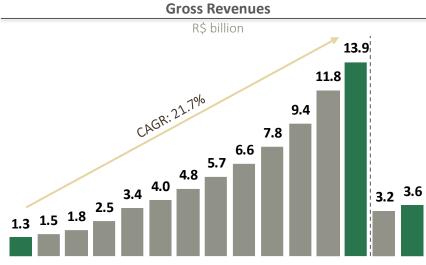


#### PHARMACEUTICAL PRODUCTS HAVE BEEN THE HIGHLIGHT

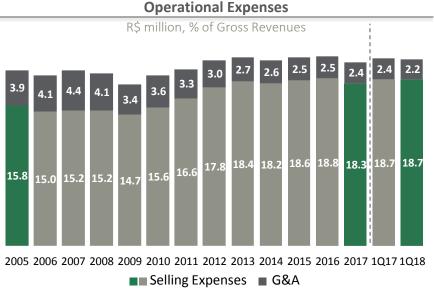


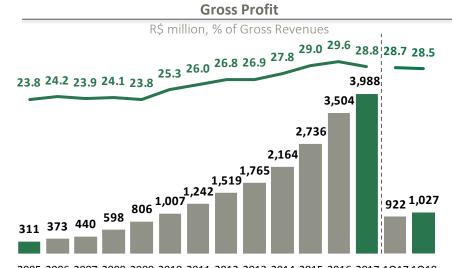
Maintaining a very strong growth pace in an unfavorable macro scenario



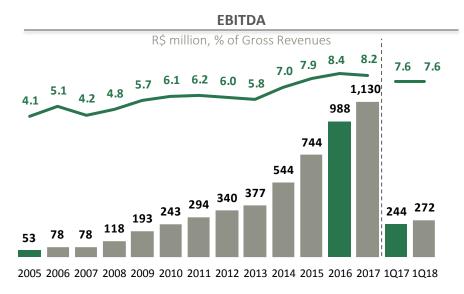


2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 1Q17 1Q18



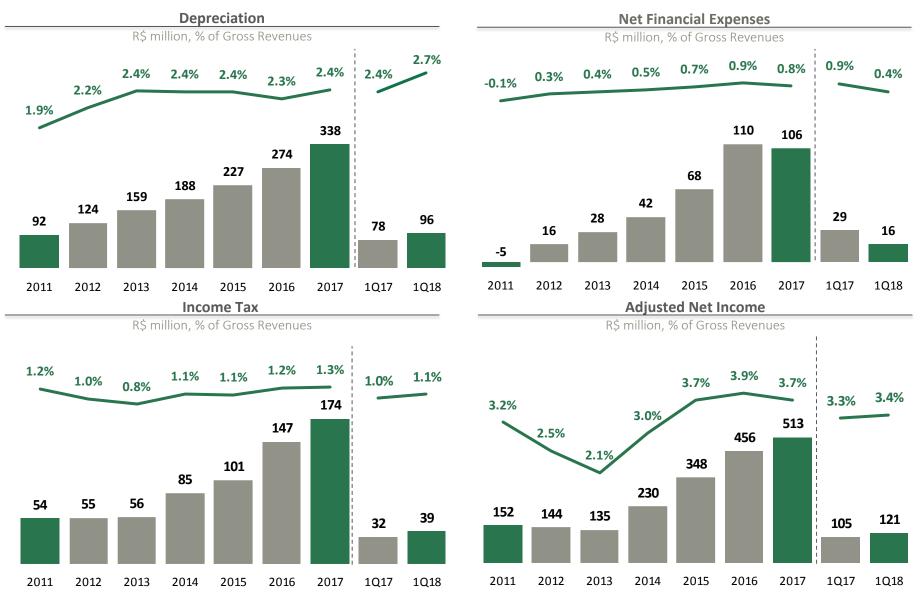


2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 1Q17 1Q18



#### **EXPANDING NET MARGIN\***







Cash Flow						Cash Cycle*			
Cash Flow	2014	2015	2016	2017		COGS Days, Gr	oss Revenues D	ays	
(R\$ million)		2015	2010			Receivables		Inventories	
Adjusted EBIT	356,7	516,5	713,2	792,4		Suppliers		Cash Cycle	
NPV Adjustment	(33,6)	(53,2)	(67,3)	(63,9)		Suppliers		Cash Cycle	
Non-Recurring Expenses	(9,5)	(10,0)	(7,7)	0,2			91.6	93.3	
Income Tax (34%)	(106,6)	(154,1)	(217,0)	(247,8)	84.9	87.3			
Depreciation	187,8	227,1	274,4	337,9	04.9				
Others	8,4	(3,5)	12,9	32,2					
Resources from Operations	403,2	522,7	708,6	851,0			68.9	67.3	
Cash Cycle*	(116,6)	(90,6)	(257,5)	(337,0)		63.7			
Other Assets (Liabilities)**	38,7	28,2	59,3	75,5	55.7				
Operating Cash Flow	325,3	460,3	510,4	589,5					
Investments	(271,2)	(388,7)	(489,1)	(639,2)	49.8			49.1	
Free Cash Flow	54,2	71,6	21,3	(49,7)		44.9	44.7		
Interest on Equity	(41,5)	(121,3)	(153,3)	(170,8)					
Income Tax Paid over Interest on Equity	(10,6)	(25,3)	(27,0)	(28,5)					
Net Financial Expenses***	(8,5)	(10,9)	(42,1)	(46,8)				23.1	
Share Buyback	(20,9)	-	-	-	20.6	21.3	21.9	23.1	
Income Tax (Tax benefit over financial									
expenses and interest on equity)	28,3	64,6	80,5	84,8					
Total Cash Flow	0,9	(21,3)	(120,6)	(211,0)	2014	2015	2010	2017	
					2014	2015	2016	2017	

\* Includes adjustments to discounted receivables. \*\* Includes tax shield from goodwill amortization and NPV adjustments. \*\*\* Excludes NPV adjustments.



# Índice Brasil 50 BRRX 50







Transformational Market Growth for 15 Years Driven by the Aging of the Population

3 1

Leading the Drugstore Industry's Consolidation

4	

Unique Assets and Competencies: Brands, Locations, Platforms, Formats & People

D)	

**Reinventing the Execution for the Next 15 Years** 



Proven Track Record of Accelerated Organic Growth with Margin & ROIC Expansion