

**Drugstore Industry in Brazil** 



May, 2016

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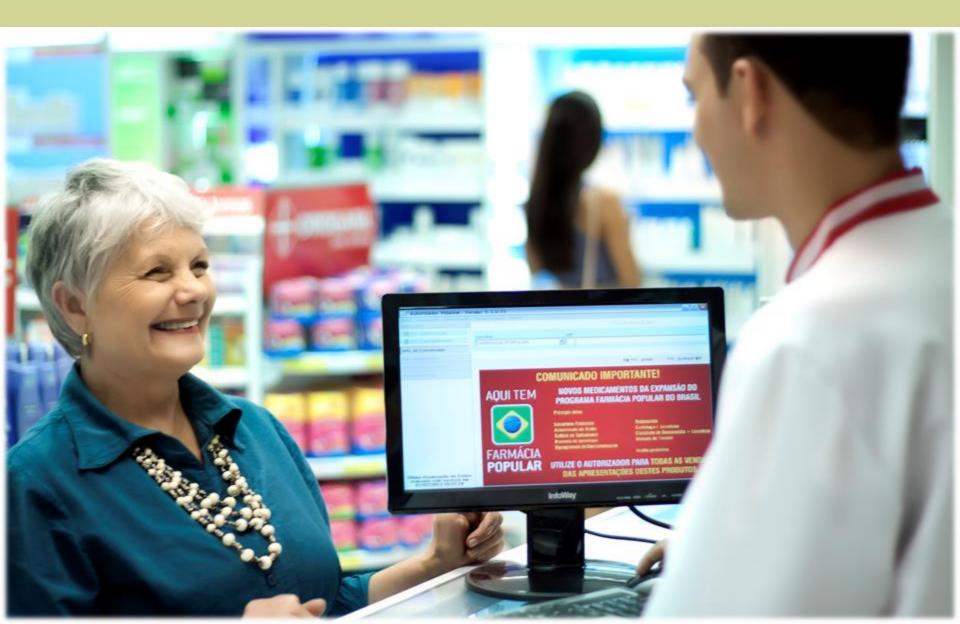
#### Presenters





	<ul> <li>More than 15 years of industry experience. Responsible for IR, Corporate Planning, M&amp;A, Own Brands and PBM. Former Commercial &amp; IR VP of Droga Raia</li> </ul>					
Eugênio De Zagottis	<ul> <li>Member of Founding Family</li> </ul>					
Investor Relations and Corporate Planning V.P.	<ul> <li>Board Member and Planning Director of ABRAFARMA (Brazilian Association of Chain Drugstores)</li> </ul>					
	<ul> <li>Worked as a consultant for McKinsey in Brazil and in Italy and also for Arthur Andersen in Brazil</li> </ul>					
	<ul> <li>MBA from the University of Michigan, BBA from FGV-SP</li> </ul>					

#### **Raia Drogasil – Company Highlights**



#### Raia Drogasil S.A.

- Brazil's largest drugstore chain and 6<sup>th</sup> largest retailer: Revenues of R\$ 10.0 billion, EBITDA of R\$ 782.5 MM and adjusted net income\* of R\$ 410.5 MM in the LTM. Launched ADR Level 1 in the NYSE.
- Merger between Raia S.A. and Drogasil S.A., two leading Brazilian drugstore chains with 192 years of combined history, with shared control by shareholders who are members of the founding families;
- Around 1,300 stores in 17 states of Brazil, which represent 89% of the Brazilian pharmaceutical market, and a national market share of 11%;
- Unparalleled business model, combining two iconic drugstore brands, a proprietary PBM and a specialty retailing platform (acquired 55% of 4Bio, Brazil's #2 Specialty Retailer);
- Unique growth track record in the Brazilian drugstore industry: more than doubling our store base between 2010 and 2016 while relying on organic growth.



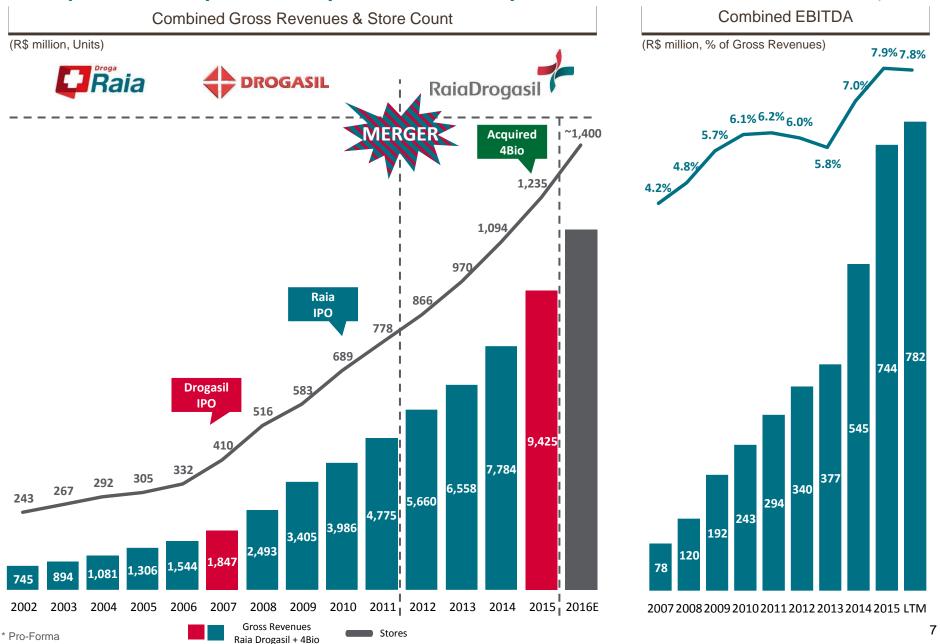


### Our Belief: PHARMACY IS HEALTH AND BEAUTY FOR A LIFETIME



#### Our Vision: LEADING THE CONSOLIDATION OF THE DRUGSTORE INDUSTRY IN BRAZIL

#### Unique Track Record of Accelerated Organic Growth with Margin Expansion: Multiplied Stores by **3X**, Sales by **5X** and EBITDA by **10X** from 2007 to 2015.

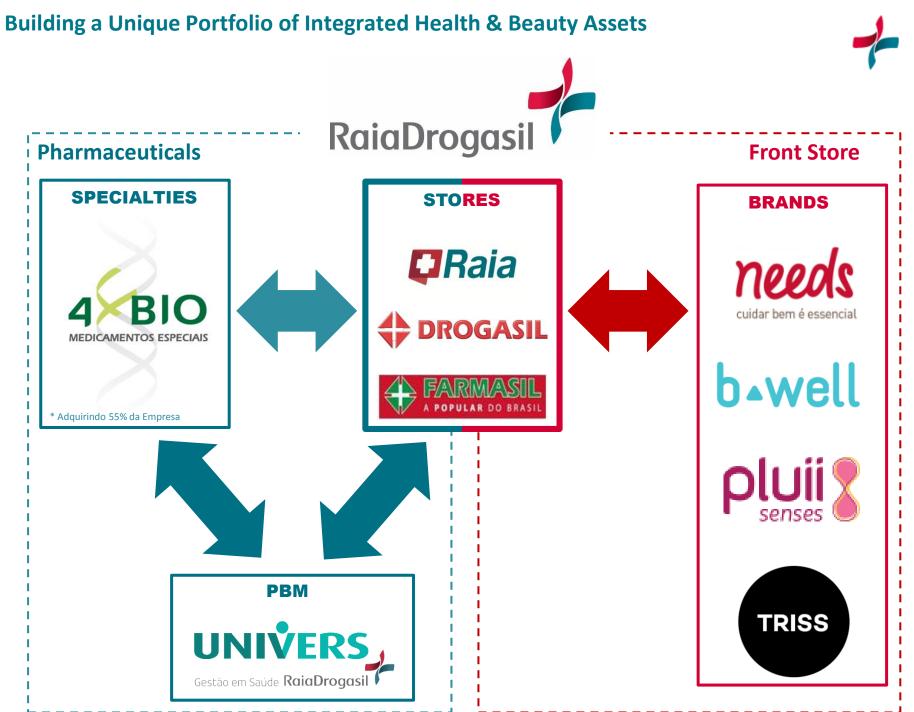


#### Largest, Fastest-Growing and Most Profitable Drugstore Chain in Brazil. Ranks as the 6<sup>th</sup> Largest Retailer Overall in the Country.

	Ranking	Gross Rev. (billion)	Stores	EBITDA (million)	EBITDA (%)	-	Retail Ranking*	Gross Rev. (billion)	Stores
<u> </u>					/	1 <sup>st</sup>	GPA	R\$ 76.9 +6%	2,181 +2%
1 <sup>st</sup>	RaiaDrogasil 🖡	R\$ 9.4 +21%	1,235 +13%	R\$ 743.5 +37%	7.9% + 0.9 p.p.	2 <sup>nd</sup>	Carrefour	R\$ 42.7 +13%	288 +15%
2 <sup>nd</sup>	DPSP		1,079	R\$ 476.7 +15%	6.5% 0.0 p.p.	3rd	Walmart 🔀	R\$ 29.3 -1%	485 -11%
			+13%			4 <sup>th</sup>	LOJAS AMERICANAS	R\$ 20.7 +12%	1041 +9%
3 <sup>rd</sup>	FARMÁCIAS Pague Menos drugstore	R\$ 5.0 828 +14% +12%		R\$ 336.6	6.7%	5 <sup>th</sup>	magazineluiza vem ser feliz	R\$ 10.5 -9%	786 +4%
			+12%	+1%	- 0.9 p.p.	6 <sup>th</sup>	RaiaDrogasil	R\$ 9.4 +21%	1,235 +13%
4 <sup>th</sup>	pharma <sup></sup> ⁰	R\$ 3.6 -5%	532 -27%	(R\$ 31.9) -87%	- 0.9% + 5.7 p.p.	7 <sup>th</sup>	DUZOSIOS	R\$ 9.0 -6%	222 1%
					<b>P.P</b> .	8 <sup>th</sup>	áquina <sub>de</sub> endas Brasil	R\$ 8.5 -10%	1,100 +6%

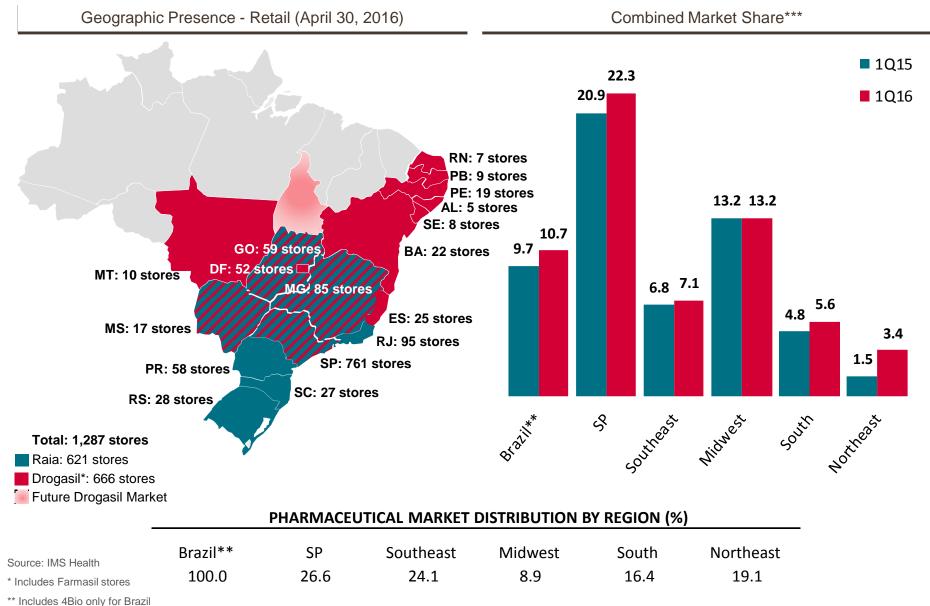
Source: Companies, 2015

\*Brazilian Supermarket Ranking: Supermercardo Moderno, 2015 and Valor Economico Newspaper Only considers retailers which operate with own stores.



#### **Strong Geographic Presence and Further Growth Potential**



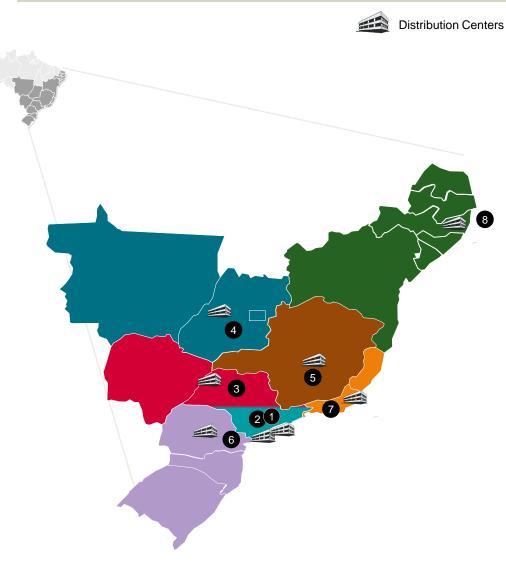


\*\*\* Comparable Market Share, excluding new informants added to the panel during the last twelve months. Our national market share including the full panel was of 10.5%

#### Unified, Decentralized and Scalable Distribution Infrastructure, with Just-in-Time **Supply Chain Management**



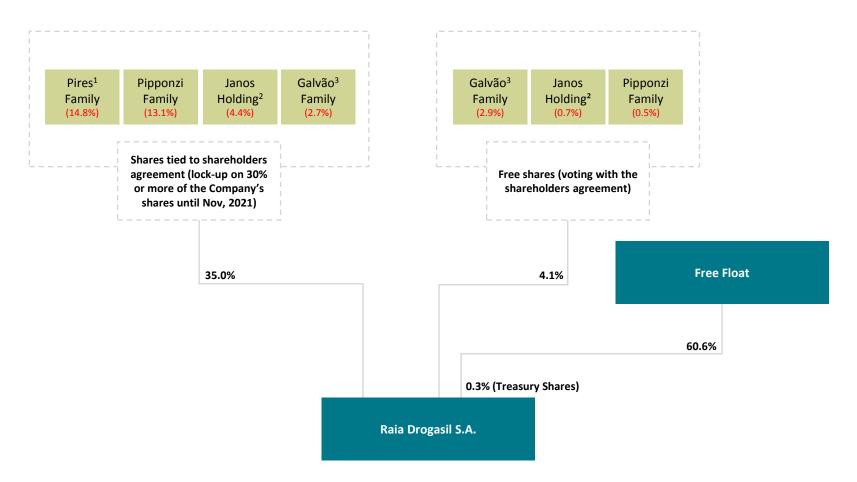
#### **Distribution Centers**





	Area: 17,000 sqm	
2	Embu (SP) Area: 19,000 sqm	
3	Ribeirão Preto (SP) Area: 20,000 sqm	
4	Aparecida (GO) Area: 12,600 sqm	
5	Contagem (MG) Area: 6,200 sqm	
6	S. J. dos Pinhais (PR) Area: 6,000 sqm	
7	Barra Mansa (RJ) Area: 8,400 sqm	
8	Jaboatão (PE) Area: 8,000 sqm	

# High Standards of Corporate Governance, with Members of the Founding Families of both Raia and Drogasil as Long-Term Majority Shareholders



The number of locked-up shares will decrease from 35% to 30% of the stock capital by Nov, 2016, and will remain unchanged until Nov, 2021. Therefore, 89% of the current controlling shareholders' shares will remain locked-up until November, 2021.

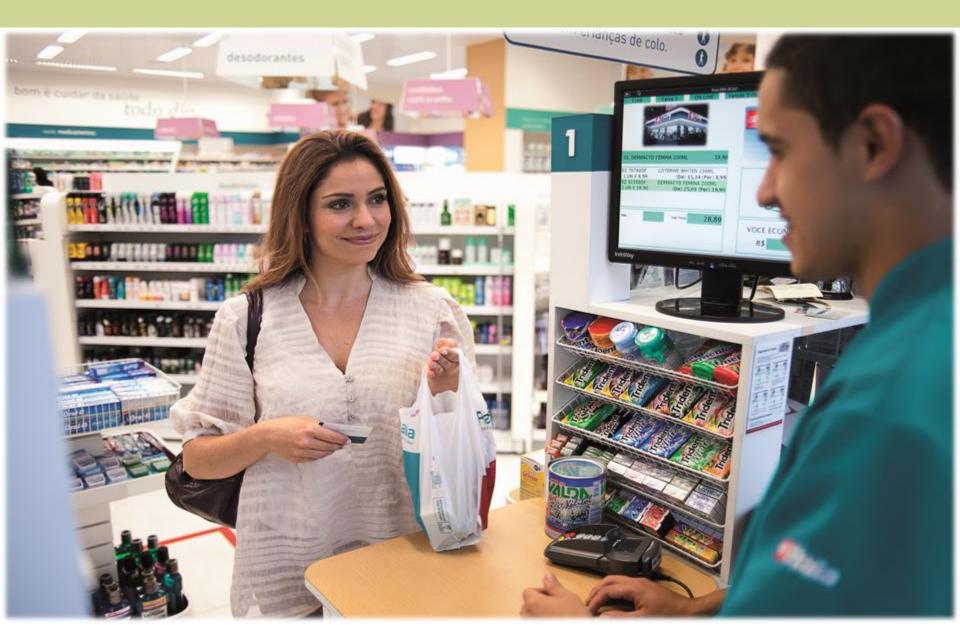
1 Carlos Pires Oliveira Dias and Regimar Comercial S.A. 2 Pragma's carve-out, Janos Holding is the long-term strategic investment group of Guilherme Leal, Luis Seabra and Pedro Passos, founders of Natura. 3 GL Participações Ltda

#### **Significant Synergies Achieved Since the Merger**

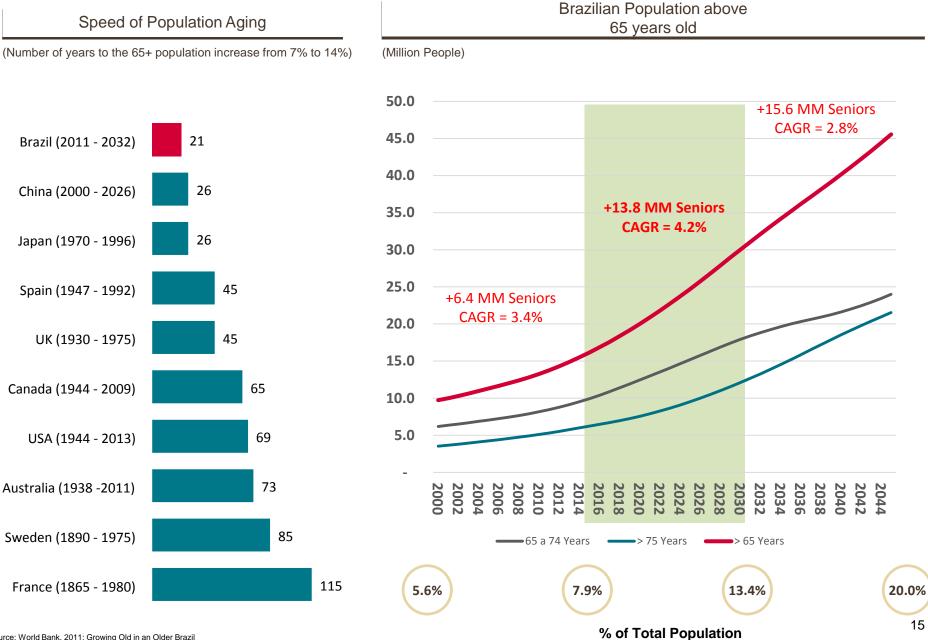
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Combined Operational Highlights	2011		LTM 1Q16		Var. %	
Store Count	778		1,274		63.8%	
Sales Area (sqm)	109,095		182,615		67.4%	
Geographic Presence	9 states 78% of the Brazilian Market 899		17 states 89% of the Brazilian Market		+8 states +11% of the Brazilian Market	
Employees	17,244		26,720		55.0%	
Combined Financial Highlights (R\$ M)						
Gross Revenues	4,775		9,975		108.9%	
Gross Profit (% of Gross Revenues)	· · · · ,		2,896 29.0%		+133.4% +3.0 p.p.	
EBITDA (% of Gross Revenues)	294 6.2%		782 7.8%		166.0% +1.7 p.p.	
Net Income (% of Gross Revenues)	152 3.2%		411 4.1%		170.4% +0.9 p.p.	
Market Cap (billion)	4.3		17.2		302.5%	

#### High Growth Industry, in the Process of Consolidation

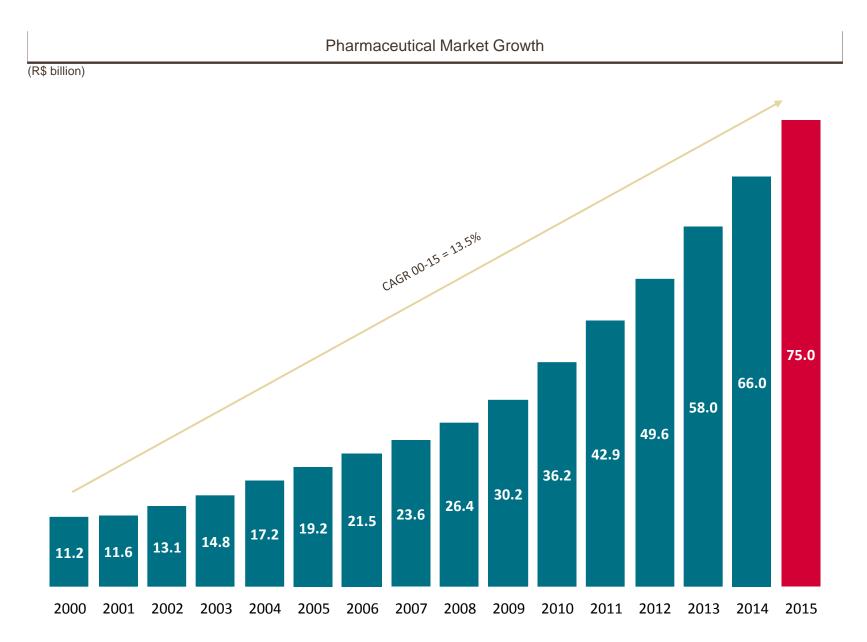


#### Brazil is Undergoing an Unprecedented Demographic Transformation. The Senior Population will Escalate from 16 million to 30 million over the next 15 Years.



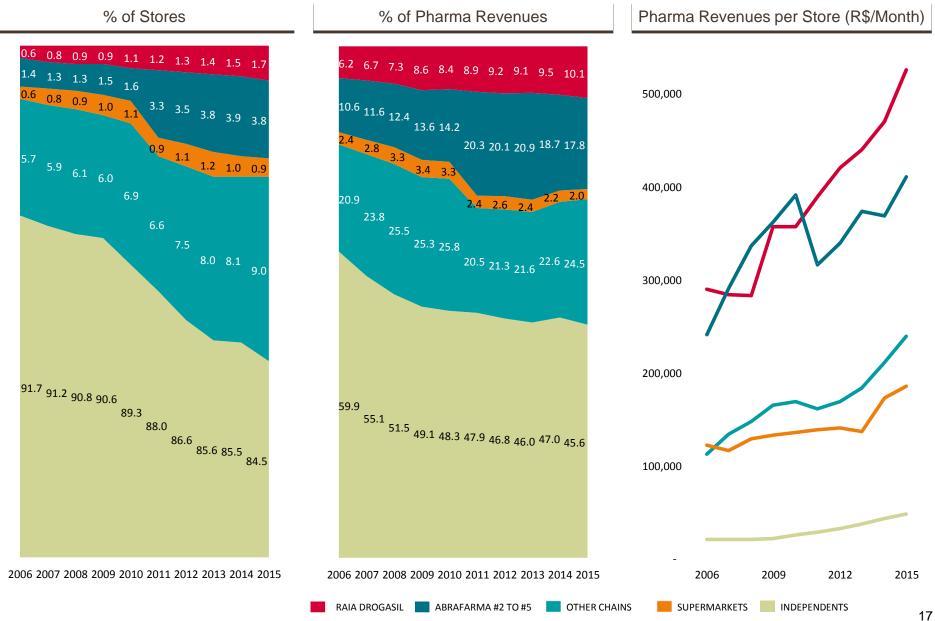
Source: World Bank. 2011: Growing Old in an Older Brazil

#### As a Result, the Pharmaceutical Market, which Grew Significantly over the Last 15 Years, Shall Sustain Double Digit Growth for Another 15 years.



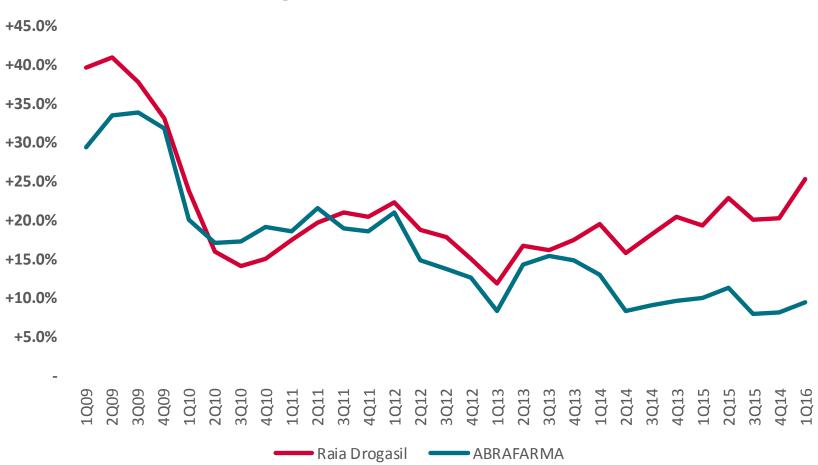
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#### Additionally, the Drugstore Market Remains Very Fragmented, Allowing Raia Drogasil to Lead the Industry's Consolidation & Enhance the Productivity Edge versus our Peers.



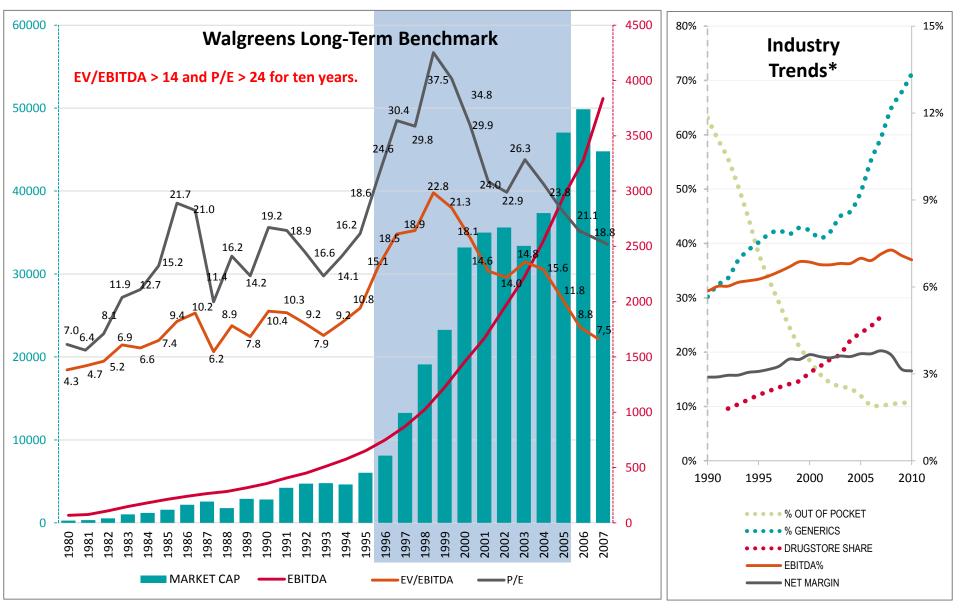
Source: IMS Health and Abrafarma. To preserve comparability, does not include new informants added to the panel over the last 12 months.

#### **Decoupling from our Peers**



#### Raia Drogasil Growth vs. Rest of ABRAFARMA

#### The Brazilian Drugstore Industry Resembles the US Market in the Early 90s, with Similar Real Growth Opportunity but Larger Margin Expansion Potential



\* WAG's financial performance in lieu of its market share increase and of industry trends (generics increase and out of pocket payment substitution by third-party payors)

#### **Differentiated Assets & Competencies Drive Unique Execution**



#### **Differentiated Assets and Competencies**



#### **ASSETS**



#### **1 - Iconic Brands** Two of the Leading Brands in Brazilian Retailing, with Differentiated Positioning and Centennial Tradition



5 - Qualified and Motivated People Experienced Management Team and Strong People Development Culture, with Entry only at the Base of the Pyramid



2 - Prime Locations Hundreds of the Best Corners in Brazil, Capacity to Replicate it through Accelerated Organic Growth



CRa

3 – Proprietary Platforms & Infrastructure

CRM-driven Platform, Efficient & Scalable Distribution Network, Specialty Pharmacy & PBM

#### 4 - Differentiated and Capital-Efficient Formats

Strong Shopping Experience, Data-Driven Category Management, Growing Private Label Portfolio, High Marginal ROIC



#### Iconic Brands ...

#### DROGASIL: Traditional Drugstore Brand, with Higher Focus on Seniors and Pharma



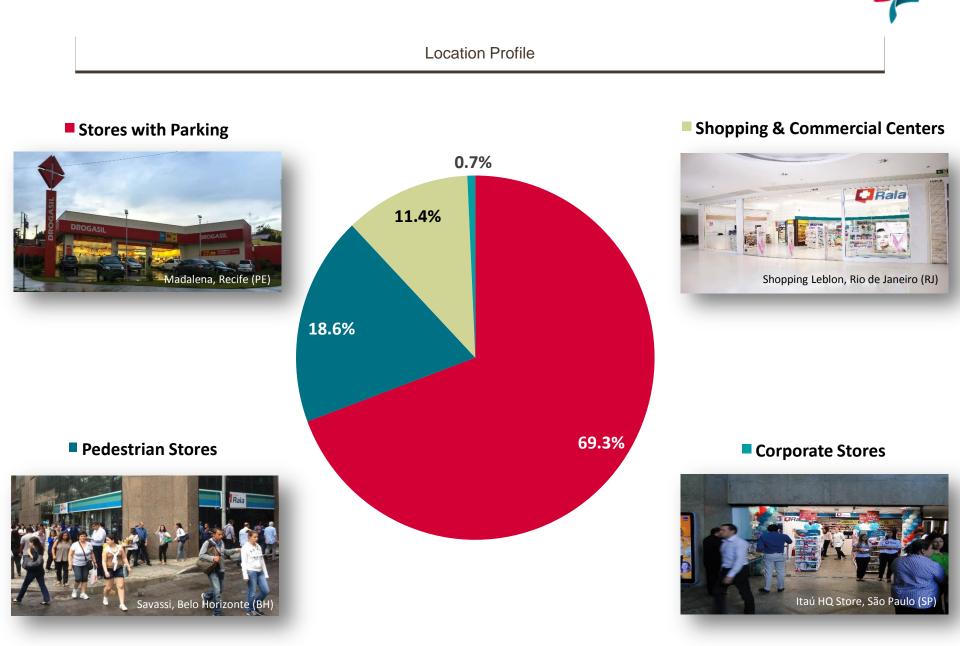
#### ... with Differentiated & Complementary Positioning



DROGA RAIA: Upscale Wellness Format, focused on Women and on Families

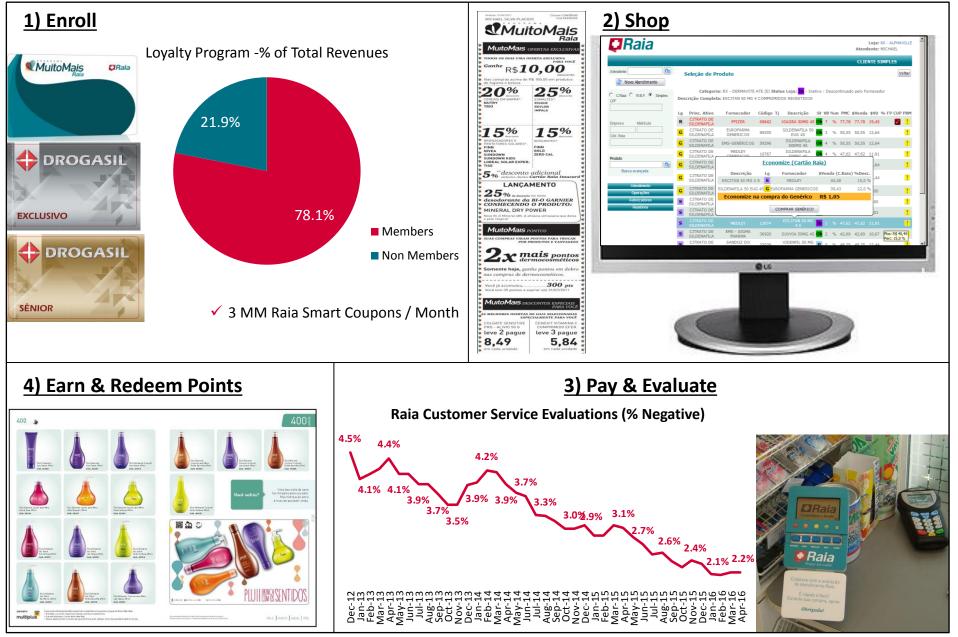


#### Prime Locations in Brazil's Top Corners, Streets and Commercial Centers



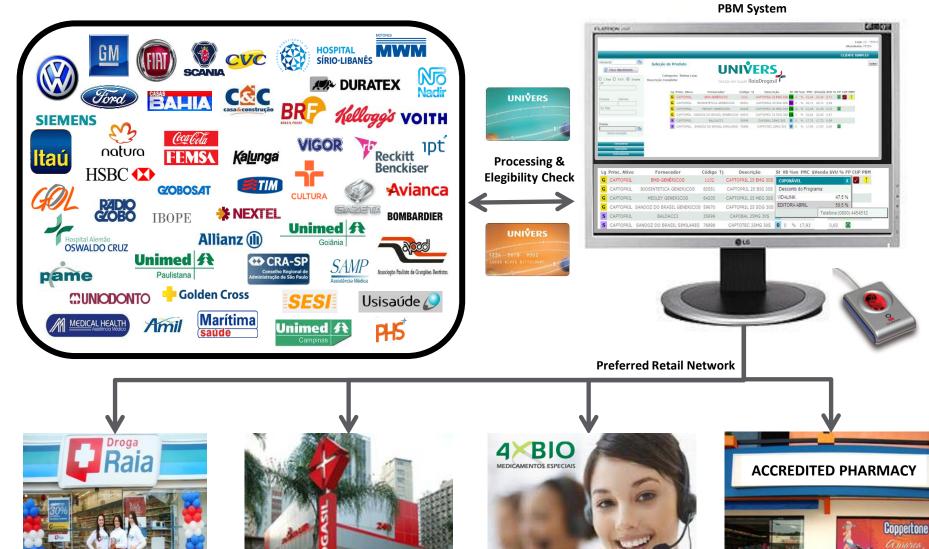
#### Proprietary, Cutting-Edge Platforms, with CRM-Driven Retail Execution





## **UNIVERS** Proprietary PBM: 13 MM Beneficiaries, over 1,000 Institutions

Gestão em Saúde **RaiaDrogasil** 



Specialty Pharmacy





- Fastest-Growing Pharmaceutical Segment in Brazil and Worldwide
  - ✓ High-cost, high-tech, high-touch patented medicines used in the treatment of high-complexity diseases
  - ✓ High Growth industry: 2015 was a record year for new approvals by the FDA and the late-stage R&D pipeline remains very robust
  - Products are centrally dispensed and delivered to the patient's house, requiring a multitude of patient services
  - Demand generation through the patient, physician and/or payer
  - Drug cost covered either by the patient (assisted reproduction, gynecology, endocrinology, etc.) or by a third-party payer (Oncology and Immunobiology)
- 4Bio is the Second-Largest and Fastest-Growing Specialty Player in Brazil, with Unique Execution
  - ✓ 4Bio: R\$ 218.3mm in Revenues in the LTM (86% of revenue growth in the 1Q15)
  - ✓ Only focused, pure play specialty retailer among the Top 3, without any wholesaling or government exposure
  - Leader in Oncology, Hepatatis C, Assisted Reproduction, Immunobiology and Gynecology
  - Managed by André Kina (CEO, founding shareholder & former P&G executive), 4Bio has a unique execution in the industry (clinical services, ISO 9001, awarded twice among the Great Places to Work, etc.)
- Reinventing the Industry by Combining Drugstore and PBM with Specialty Retailing
  - Becoming the only full-service pharmaceuticals provider to patients, physicians, payers and manufacturers
  - Leveraging our presence and capillarity to capture demand and to provide game-changing, on-site patient services and product access on selected stores, fulfilling unmet manufacturer, physician, payer and patient needs
  - Leveraging our PBM relationships to increase 4Bio's penetration with corporations and health operators

#### **Attractive Formats ...**









#### ... with High Marginal Returns on Invested Capital

+

Average Mature Store Contribution Margin<sup>(1)</sup>

Income Statement (Mature Store)	2015
(In R\$ 000) Gross Revenues	8,957
Gross Profit % of Gross Revenue	2,685 30.0%
Store Expenses % of Gross Revenue	(1,442) 16.1%
Store Contribution Margin % of Gross Revenue	1,243 13.9%
NPV Effect	(52)
Depreciation	(268)
Income Tax (34%)	(314)
Depreciation NOPAT (a)	268 <b>877</b>
% of Gross Revenue	9.8%
Capex	1,338
Pre-Operational Expenses	183
Operating Working Capital	577
Total Investment (b)	2,098

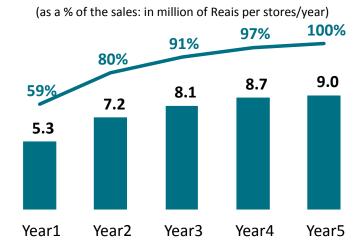
#### ROIC (a/b)<sup>2)</sup> 41.8%

(1) Does not consider G&A and DCs expenses.

(2) ROIC calculation includes the full CAPEX (gross PP&A instead

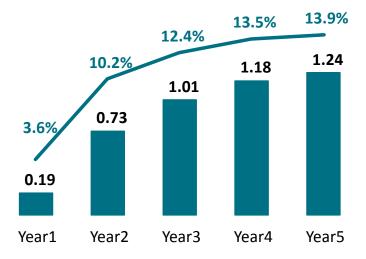
of Net PP&A), and therefore no depreciation in the NOPAT

#### **Gross revenues Ramp-Up**



#### **Contribution Margin Ramp-Up**

(% of gross revenues: in million of Reais per stores/year)



#### Qualified and Motivated People, who are Developed and Promoted Internally



e-learning portals ber

**Store Career Program** 



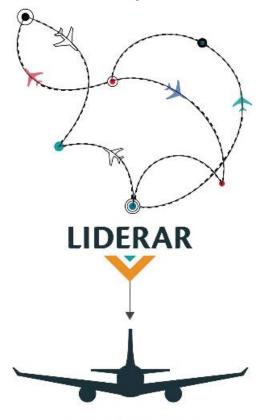


**Performance Assessment** 

CRESCER

Porque evoluir é tudo de bom.

Leadership Development



Uma viagem para quem é protagonista da própria história.

#### **Reinventing the Execution for the Next 15 Years**



#### **Strategic Pillars**



- 1 Accelerate the Organic Expansion
- 2 Introduce New Formats
- 3 Enhance Category Mgmt.& Shopping Experience
- 4 Involve, Understand & Potentialize Customers





5 – Attract, Develop, Engage & Retain People





6 – Integrate, Streamline & Reinforce Processes

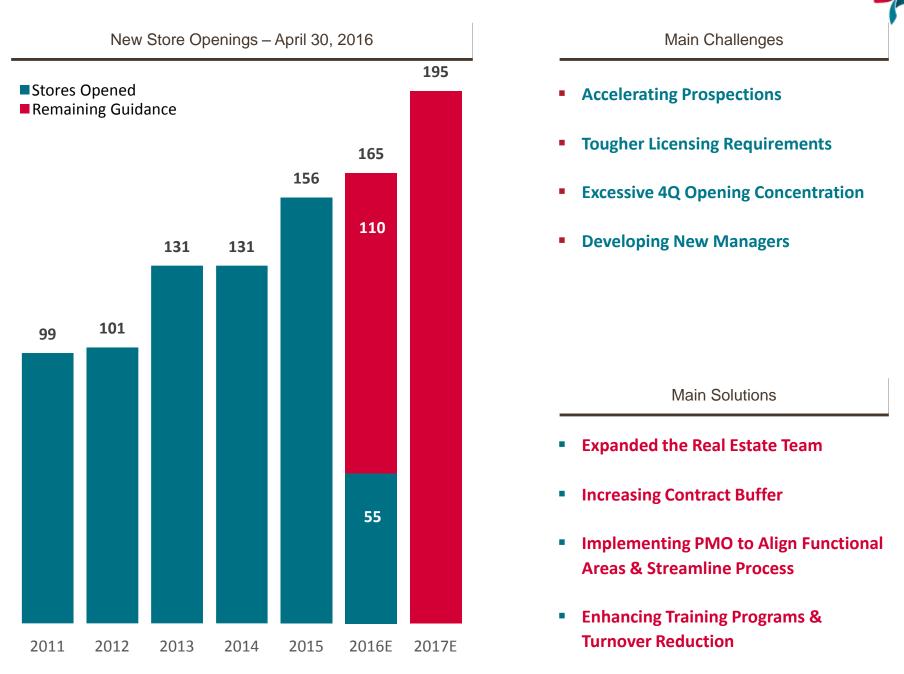




7 – Leverage & Improve Platforms



#### **1 – Accelerate Organic Expansion**



#### 2 – Introduce New Formats





AQUI TEM PRE



CAIEIRAS PERUS

JARDIM ÂNGELA

1

+ VILA BRASILÂNDIA BRÁS + VILA MARIA

🕂 IPIRANGA

CIDADE ADEMAR

🔶 SANTO ANDRÉ

#### armasil: São Paulo + Metropolitan Region







#### 3 – Enhance Category Management & Shopping Experience



#### Customer-Centric Category Management



#### Become a Full-Service Pharmaceutical Provider



**Primary Care** 



**Specialty Drugs** 

#### Become a Beauty Destination



#### Increase Private Label Range & Penetration



#### 4 – Involve, Understand & Potentialize Customers

- Partnership with Dunnhumby
  - Global leader in *Customer Science and* Personalization
  - Long-term partnerships with global retail leaders such as Tesco, Kroger, Casino & Macy's
  - ✓ £ 500 million invested in IT and Innovation over the last 3 years
  - ✓ Since 2010 in Brazil with GPA, Unilever, P&G and Colgate
- Partnership goals: Data + Science = Delight + Loyalty
  - CRM and Loyalty Programs
  - ✓ Category Management
  - Pricing
- Partnership Terms
  - ✓ Long-term partnership, with 3-year initial contract
  - ✓ Dunnhumby will provide Raia Drogasil with fully dedicated team and cutting-edge platforms
  - Raia Drogasil will have exclusivity in the Brazilian drugstore market



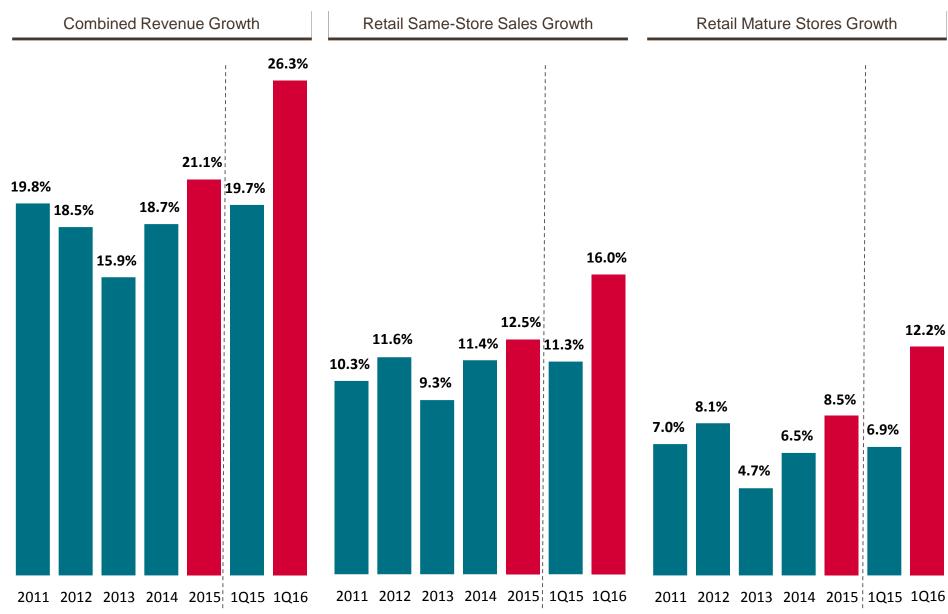
dunhumby



#### **Proven Track Record in Delivering High Growth with Margin Expansion**

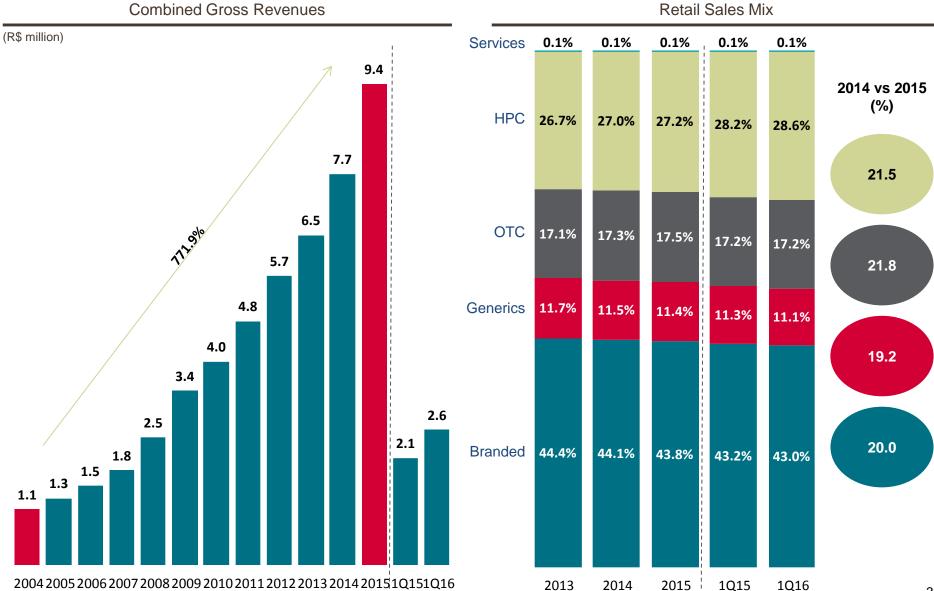


#### Accelerating the Revenue Growth Pace after a Strong 2014 and 2015



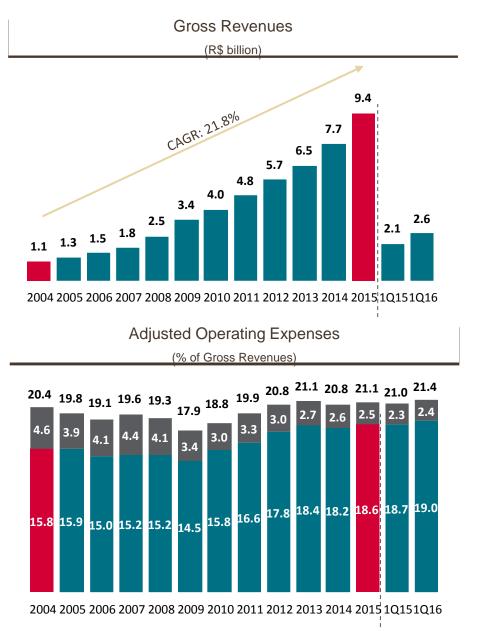
#### All Categories Performing Well, with HPC and OTC Slightly Outgrowing the Mix

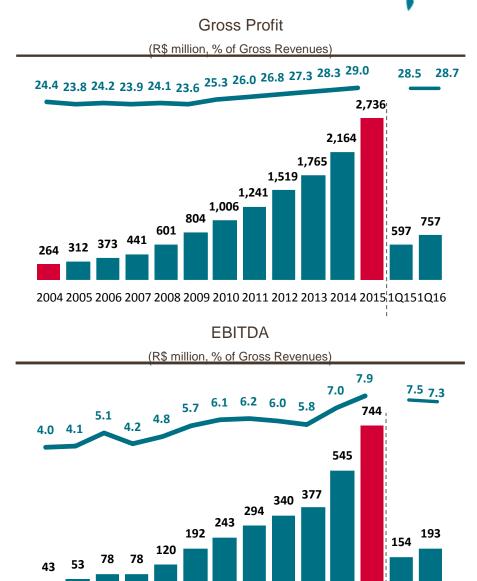




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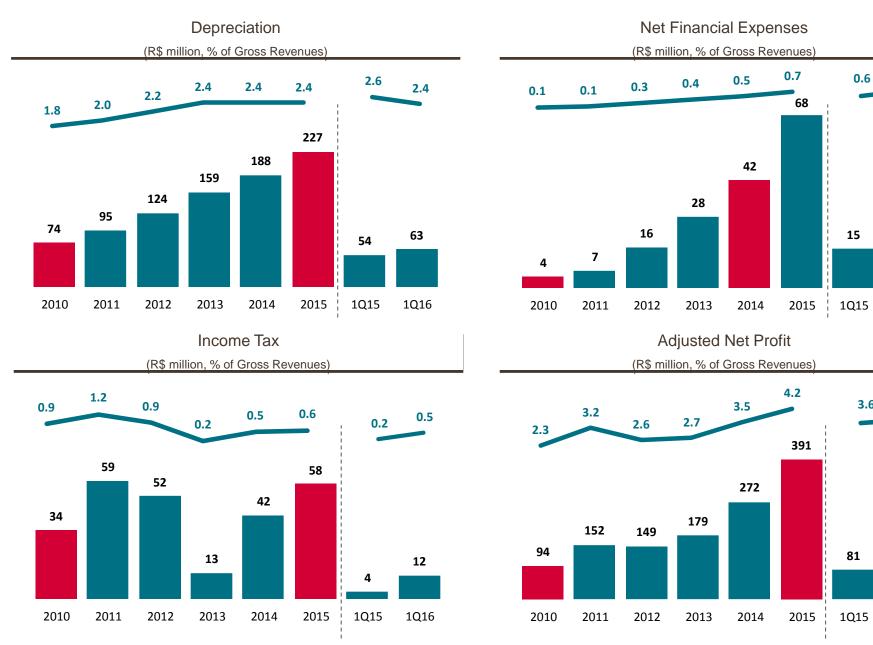
#### **Delivering Accelerated Long-Term Growth with Margin Expansion\***





2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 1Q151Q16

#### **Expanding Net Margin\***



0.8

17

1Q16

3.7

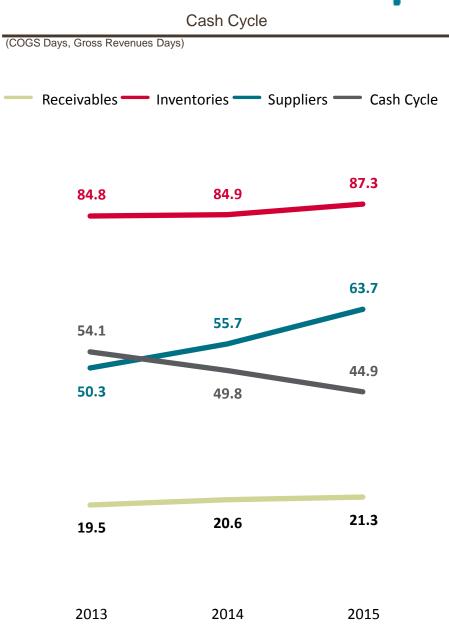
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1Q16

3.6

#### Positive Free Cash Flow Generation in 2015 for the Third Consecutive Year

Cash Flow						
Cash Flow (R\$ million)	2015	2014	2013			
Adjusted EBIT	516.5	356.7	202.4			
Non-Recurring Expenses	(10.0)	(9.5)	(48.5)			
Income Tax (34%)	(172.2)	(118.1)	(52.3)			
Tax Shield from Goodwill	42.8	42.8	22.3			
Depreciation	227.1	187.8	158.9			
Others	6.3	9.1	24.7			
Resources from Operations	610.4	468.9	307.4			
Cash Cycle*	(90.6)	(116.6)	(110.6)			
Other Assets (Liabilities)	(20.7)	(4.8)	85.2			
Operating Cash Flow	499.1	347.5	282.0			
Investments	(388.7)	(271.2)	(237.1)			
Free Cash Flow	110.4	76.4	44.9			
Interest on Equity	(121.3)	(41.5)	(29.3)			
Income Tax Paid over Interest on Equit	ty (25.3)	(10.6)	(5.3)			
Net Financial Expenses	(67.6)	(42.2)	(12.2)			
Share Buyback	-	(20.9)	-			
Income Tax (Tax benefit over financial						
expenses and interest on equity)	83.9	39.7	22.7			
Total Cash Flow	(19.9)	0.9	20.8			



\* Cash cycle includes variation in accounts receivables, inventories and suppliers

\*\* Does not include financing cash flow

**RADL3 Entered Recently BM&FBovespa's Two Main Indices** 

# **IBOVESPA**

# Indice Brasil 50 BRX 50

#### Raia Drogasil S.A. – Company Highlights

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Proven Track Record of Accelerated Organic Growth with Margin & ROIC Expansion