# **C**Raia

### **Institutional Presentation**

April, 2011





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### **Presenters**



### Eugênio De Zagottis

Board Member, VP – Investor Relations & Commercial

- 11 years of industry experience. Worked previously as a management consultant at McKinsey and at Arthur Andersen
- MBA from University of Michigan, BBA from FGV-SP

### Leonardo Corrêa Investor Relations

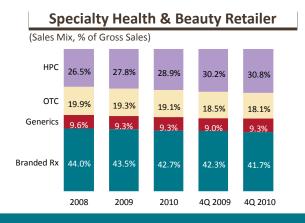
- 10 years of experience in finance. Worked for 3 years as Corporate Planning Director at Droga Raia and previously at Johnson & Johnson, Pfizer and Kraft Foods
- MBA from Insper (IBMEC SP), B.S. in Economics from UFRJ



### **Company Overview**

- 105 years of history under control of the same family. In 2008 we partnered with Pragma Patrimônio and Gávea Investimentos, and in December, 2010 we became a public company;
- Brazil's 2nd largest drugstore chain in store count: 350 stores in all the top 5 states in Brazil, which account for 67% of the Country's pharmaceutical market. Approximately 44% of our stores have been opened in the last 3 years and have not completed their maturation process;
- Brazil's 5th largest drugstore chain in terms of gross revenue: R\$ 1.9 billion in 2010 (EBITDA of R\$ 75.8 million in the same period);
- Differentiated business model with high returns on invested capital and economies of scale to be captured;
- Most aggressive store opening program in the industry, with 200 net new store openings from 2007 to 2010, a significant increase over the 150 stores at the end of 2006;
- Completed our IPO in December, 2010 and fully exercised the green shoe option: R\$ 654 million of total offer size and R\$ 500 million in net primary proceeds to strengthen our growth program







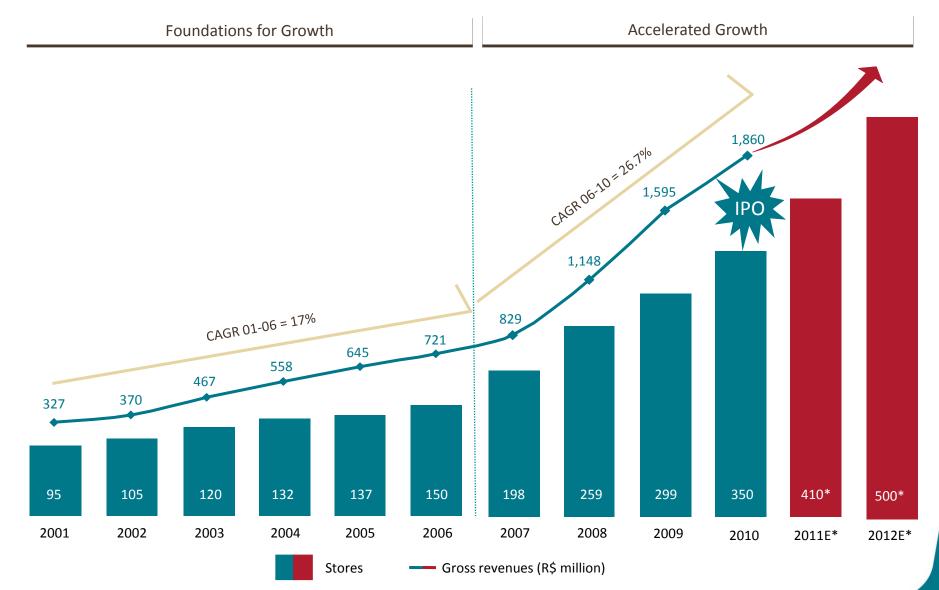
Our IPO totaled R\$ 654.7 million. Primary proceeds were R\$ 525.7 million, which resulted in a net equity increase of R\$ 500.3 million.

(In R\$ million)	Base Offer 23/12/2010	Green Shoe 13/01/2011	Total
Gross IPO Proceeds	569.3	85.4	654.7
Gross Secondary Offer	67.0	62.1	129.0
Gross Primary Offer (Raia)	502.3	23.3	525.7
Eenses	24.5	0.9	25.4
Banking Fees	19.1	0.9	20.0
Transaction expenses <sup>(1)</sup>	5.4		5.4
Net Proceeds (Raia)	477.8	22.4	500.3

(1) Refer to auditing, lawyers, consulting and other expenses



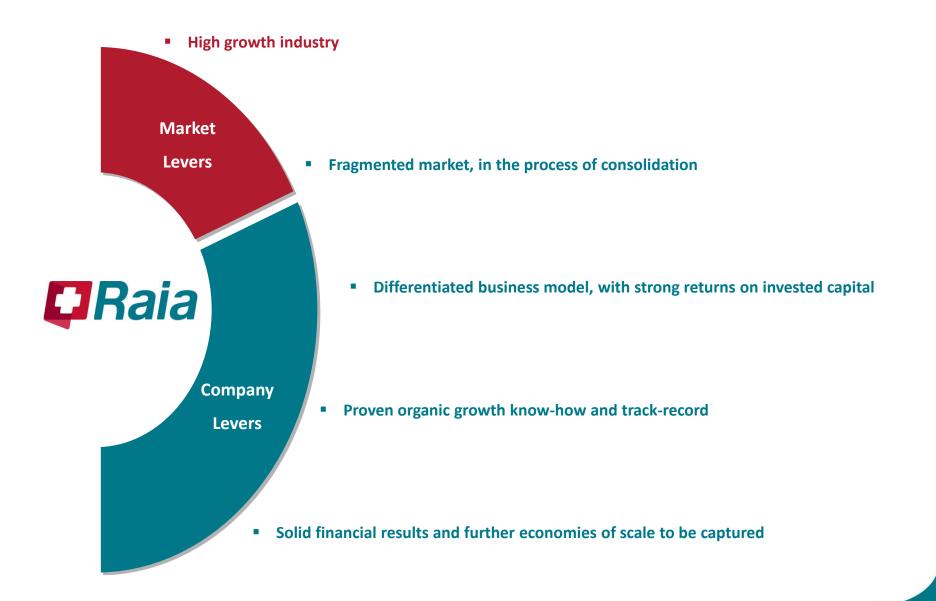
Despite our limited resources, we have leveraged our growth from 2007 to 2010 through the most aggressive store opening program in the industry's history



\* Assumes our gross store opening guidance, disregarding eventual store closings that may happen throughout the period.

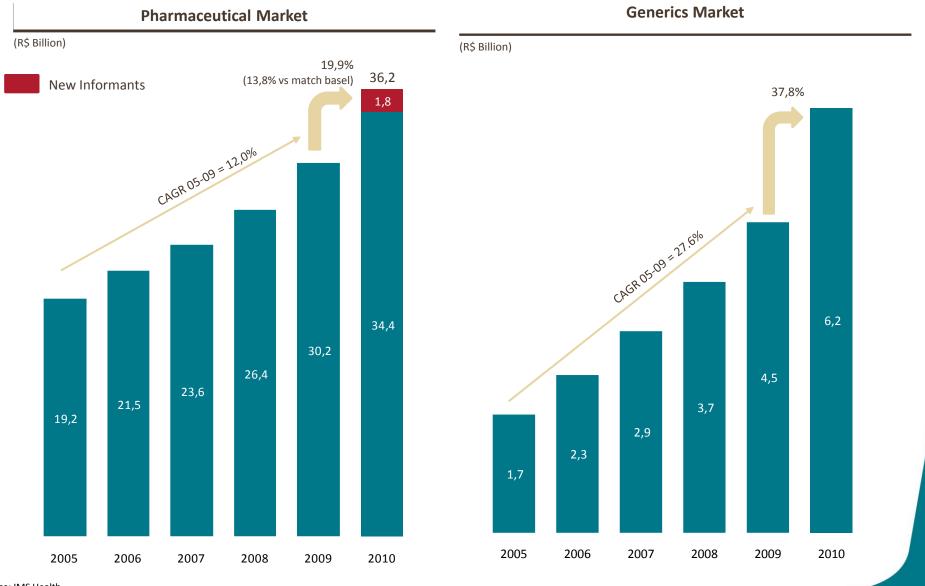
### **Value creation levers**





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### High growth market, with increasing importance of generics

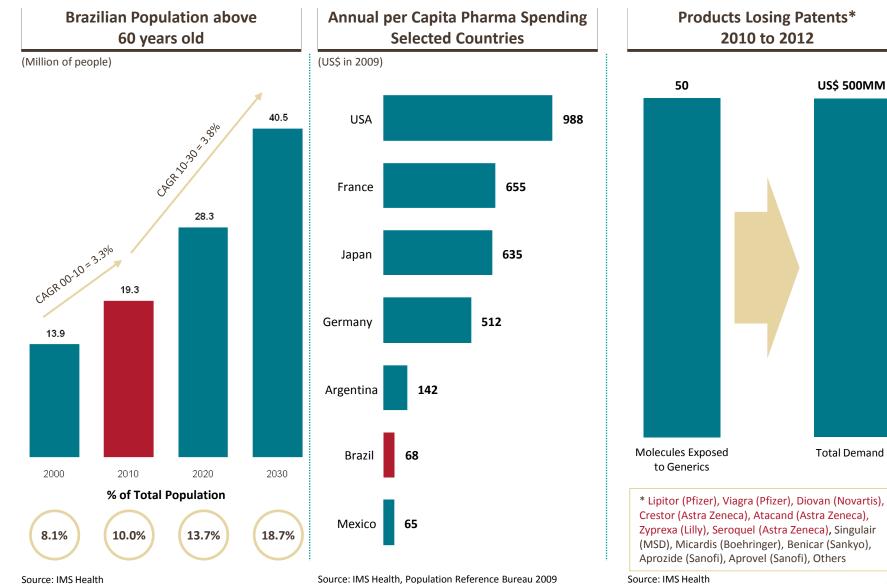


Source: IMS Health

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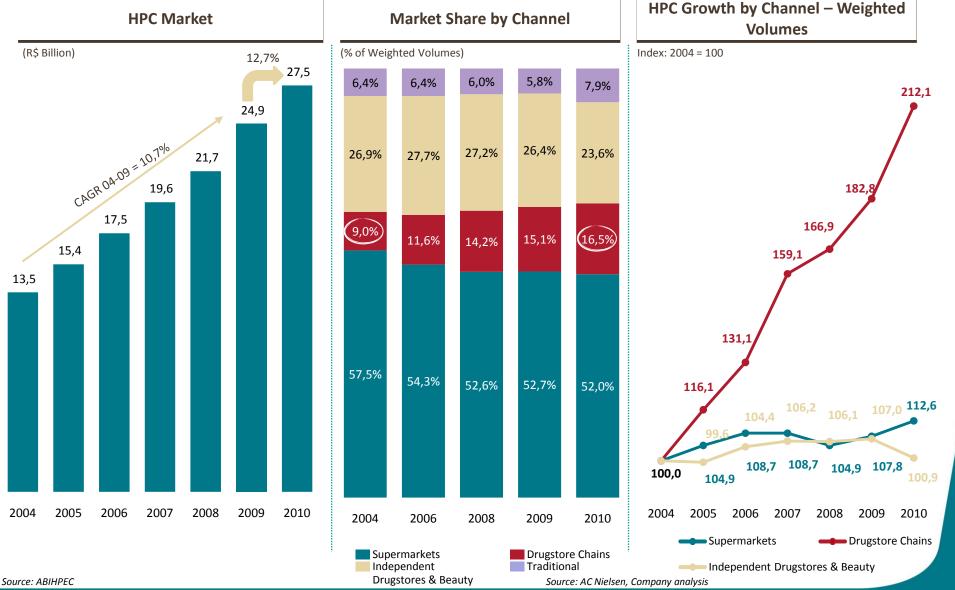


### Demographic, macroeconomic and sector levers



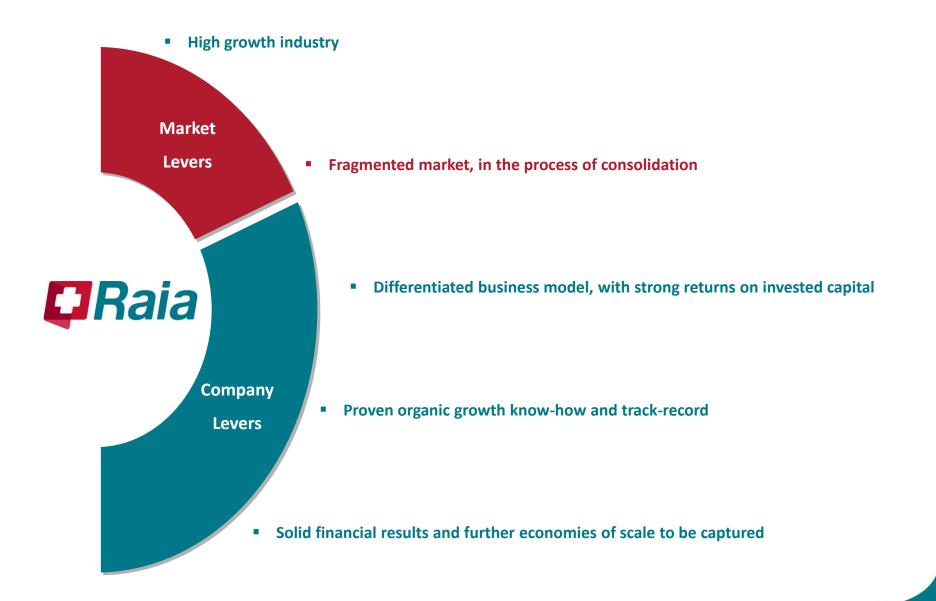
## High growth hygiene & personal care (HPC) market, with increasing market share of the drugstore chains





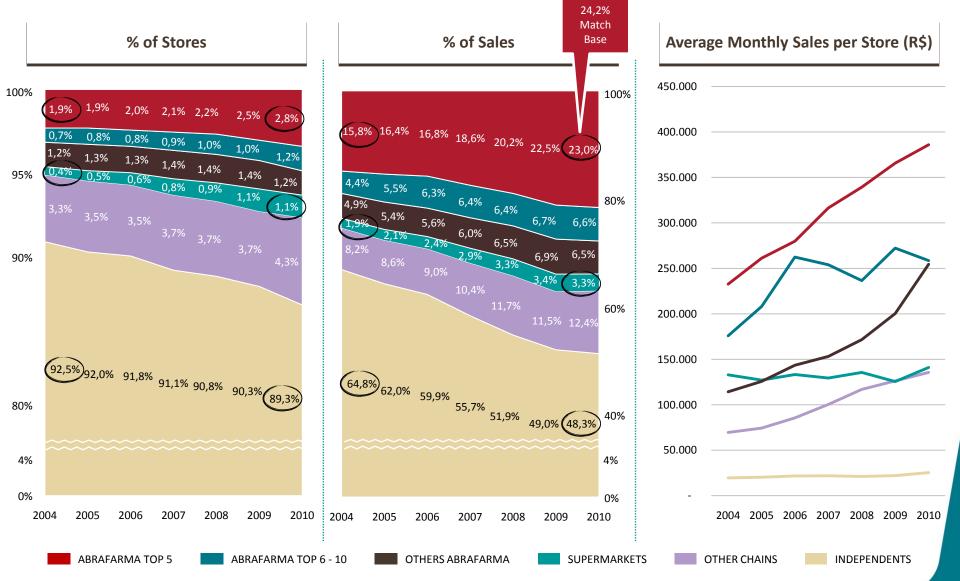
### **Value creation levers**





### Fragmented drugstore market, in the process of consolidation: top 5 chains growing, independents losing share and supermarkets stagnated

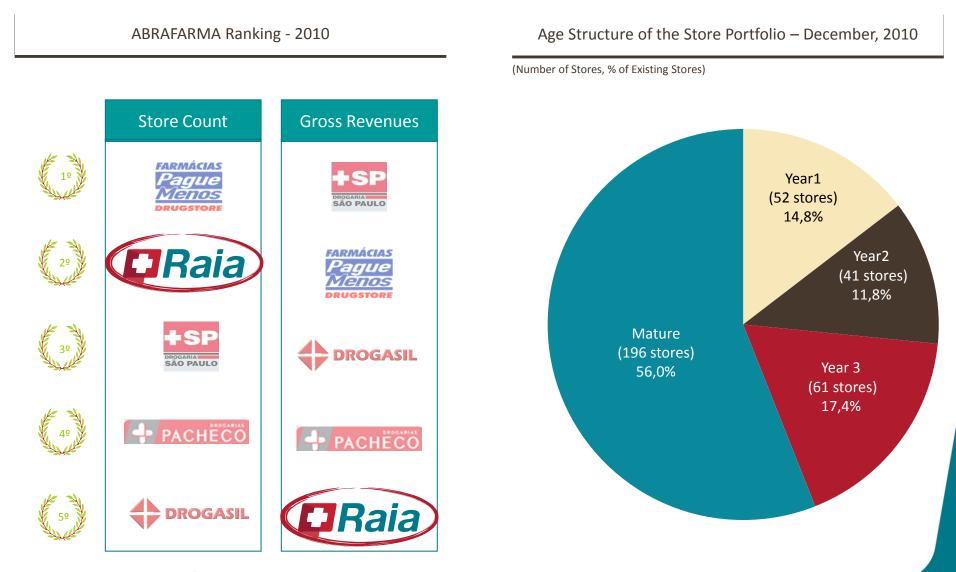




Source: IMS Health and Abrafarma

According to Abrafarma's 2010 ranking, we turned into the second largest chain in store count and remain as the 5<sup>th</sup> largest in revenues, with 44% of our stores still maturing.

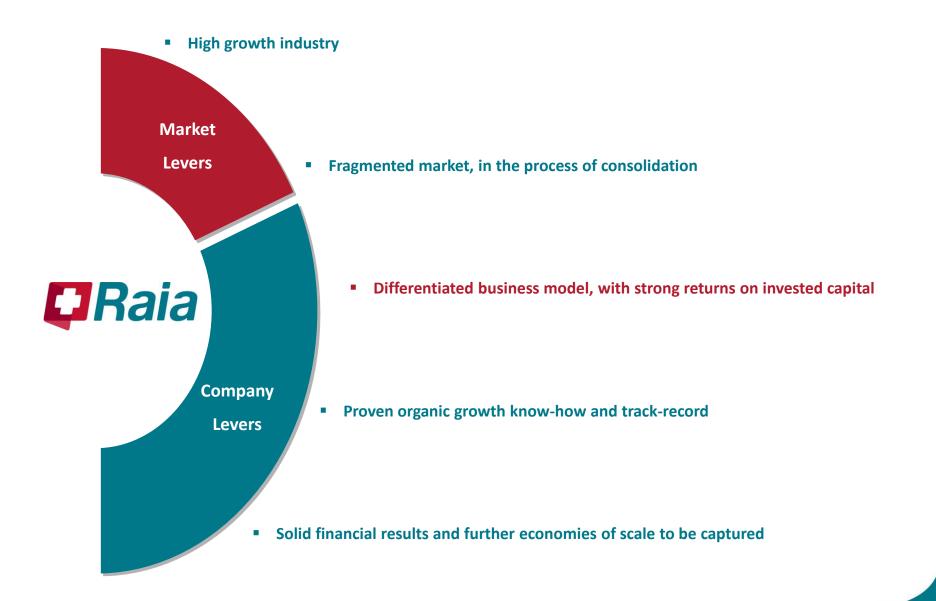




Source: ABRAFARMA (Drogaria São Paulo's gross revenues are pro-forma, since they include the figures for Drogão, acquired in June, 2010, for the whole year

### **Value creation levers**







#### Average Mature Store Contribution Margin

ዲ\$ thousand)		
Income Statement of Mature Stores	2009	2010
Gross Revenues	6,617.4	6,636.2
Gross Profit	1,413.7	1,510.7
% Gross Revenues	21.4%	22.8%
Other Operating Revenues	133.6	110.7
% Gross Revenues	2.0%	1.7%
Gross Profit after Revenues	1,547.3	1,621.4
% Gross Revenues	23.4%	24.4%
Store Expenses	908.1	914.5
% Gross Revenues	13.7%	13.8%
Contribution Margin	639.2	706.9
% Gross Revenues	9.7%	10.7%

#### Marginal ROIC – Mature Stores

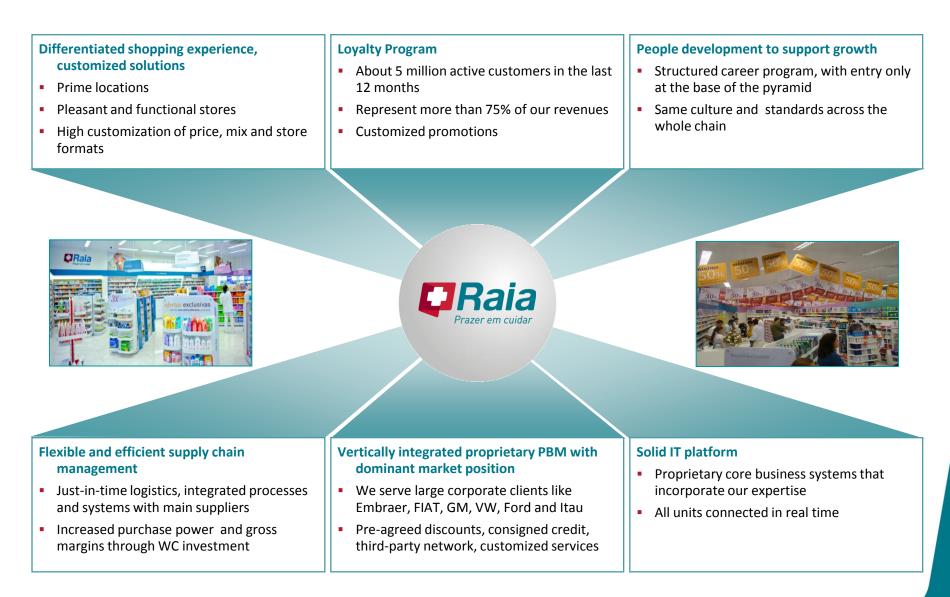
(R\$ thousand)

	32.4%	33.3%
(B) Total Investments	1,003.0	1,101.5
Operating Working Capital (2)	126.0	133.9
Pre Operational Expenses	80.0	79.2
Capex (1)	797.0	888.4
(A) EBIT (after tax)	325.4	366.9
Income Tax (34%)	167.6	189.0
EBIT	493.0	555.8
Depreciation	146.2	151.0
Store Contribution Margin	639.2	706.9
	2009	2010

(1) Considers the average for all 41 rented stores opened in 09 and 51 in 10(2) Considers the average operating working capital at the end of the period

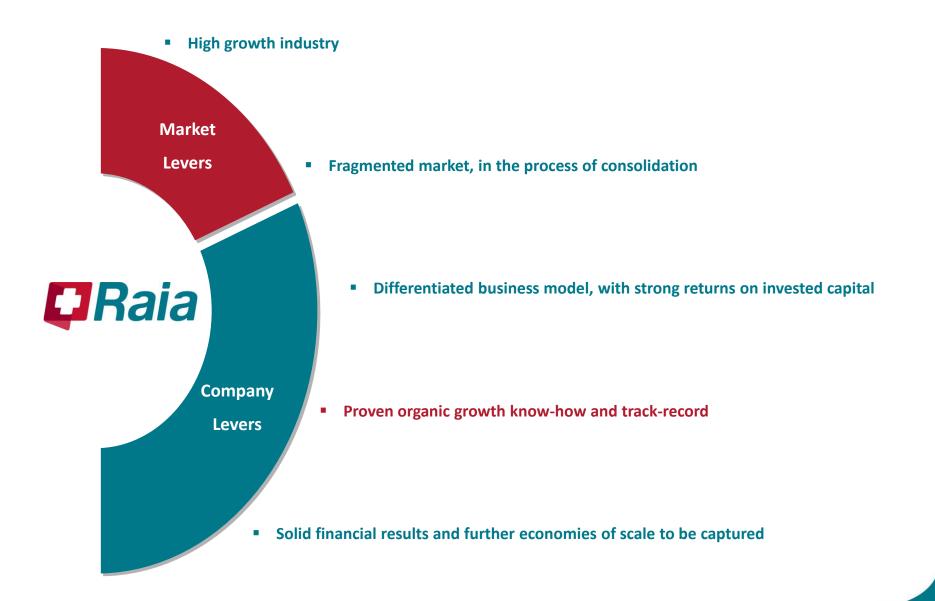
### ... due to a differentiated business model, with high operating efficiency





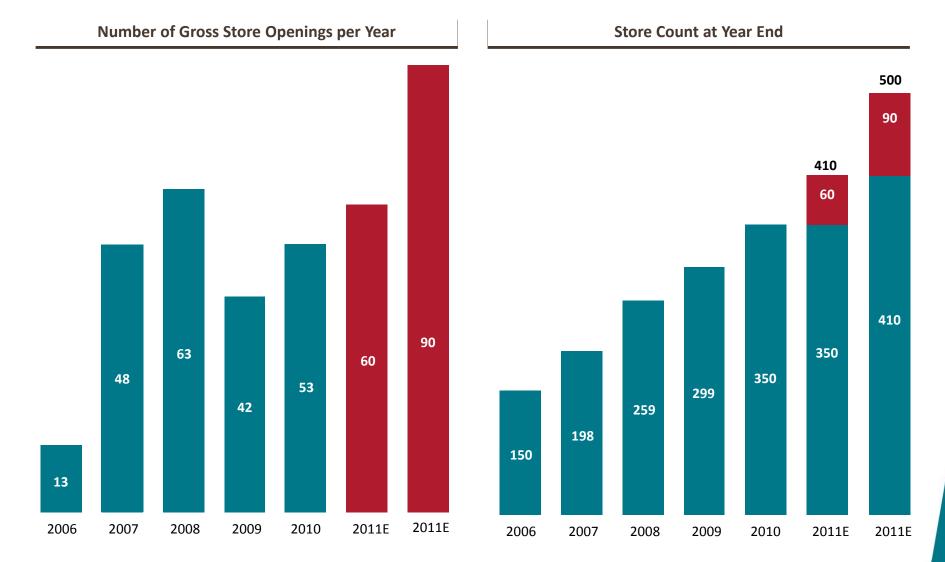
### **Value creation levers**





### We opened 200 net stores from 2007 to 2010 and expect to open 150 additional stores over the next two years ...



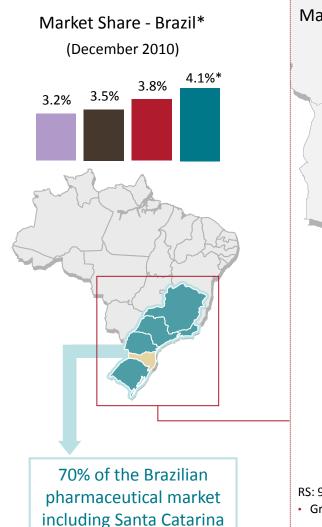


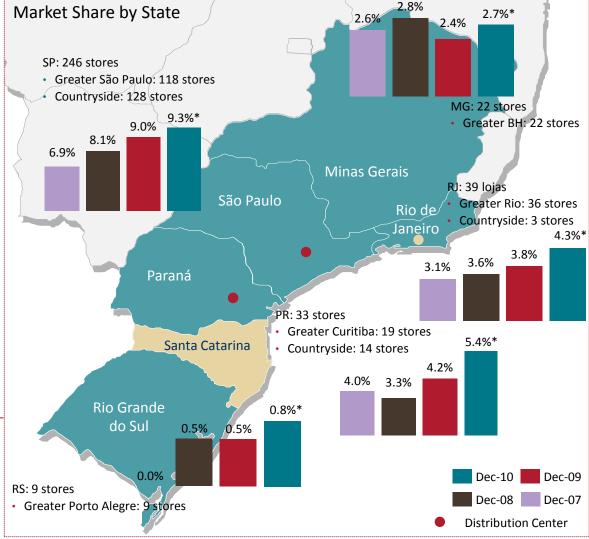
Hystorical gross openings per year do not consider store closures (2 in 2008, 2 in 2009 and 2 in 2010).

Expected store openings and store count for 2011 and 2012 assume public guidance and do not consider store closures that may happen throughout the period

### ... by leveraging our first-mover advantage into the top markets of Brazil, where our market share and store count are still limited ...

Total: 350 stores

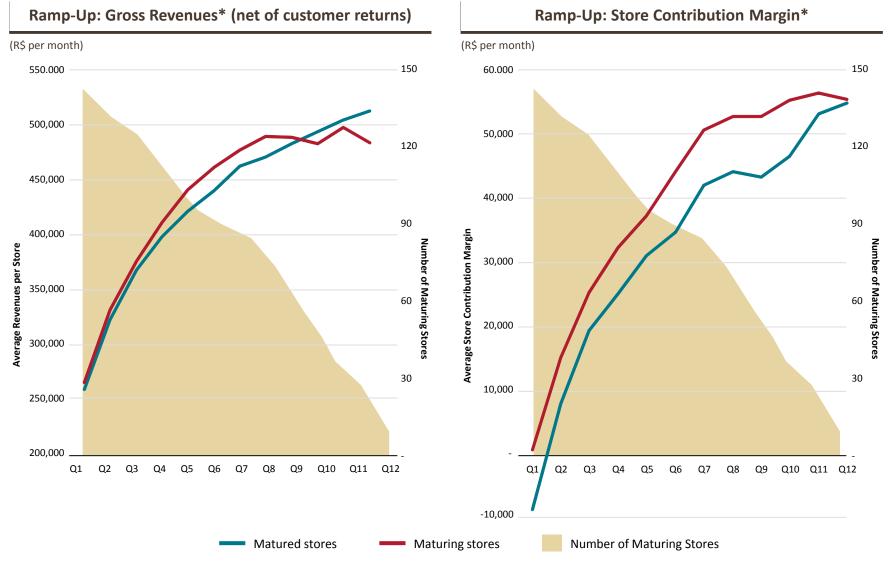




\* 2010 participation adjusted to cover the same informant base of 2009. Considering the new base of informants we would have 3.8% of national participation and 8.8% SP; 4.2% RJ; 2.3% MG; 5.2% PR; and 0.8% RS

#### ... resulting in a high quality growth

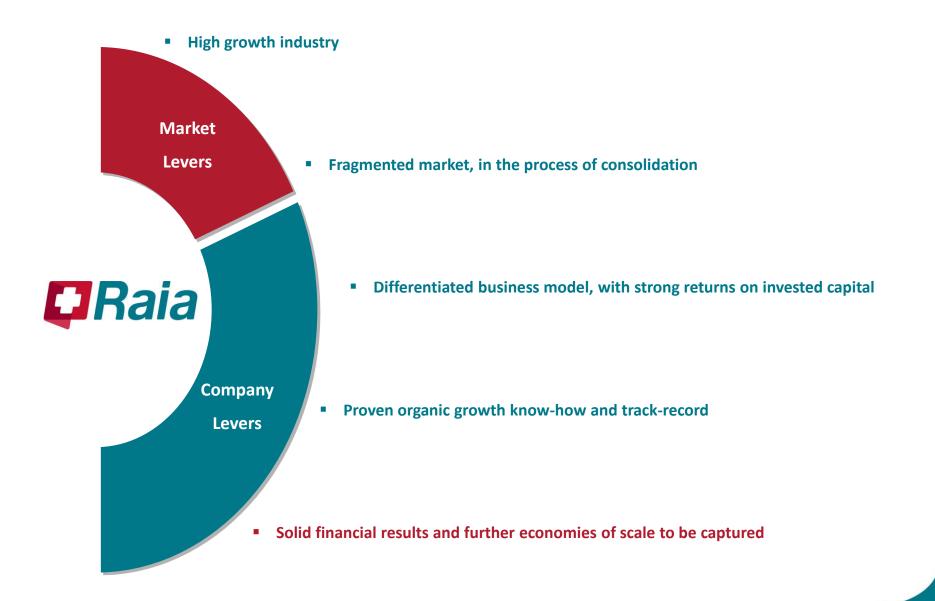




\* Comprises 76 mature stores opened since 2002 and a variable number of maturing stores along the period as reflected in the chart

### **Value creation levers**





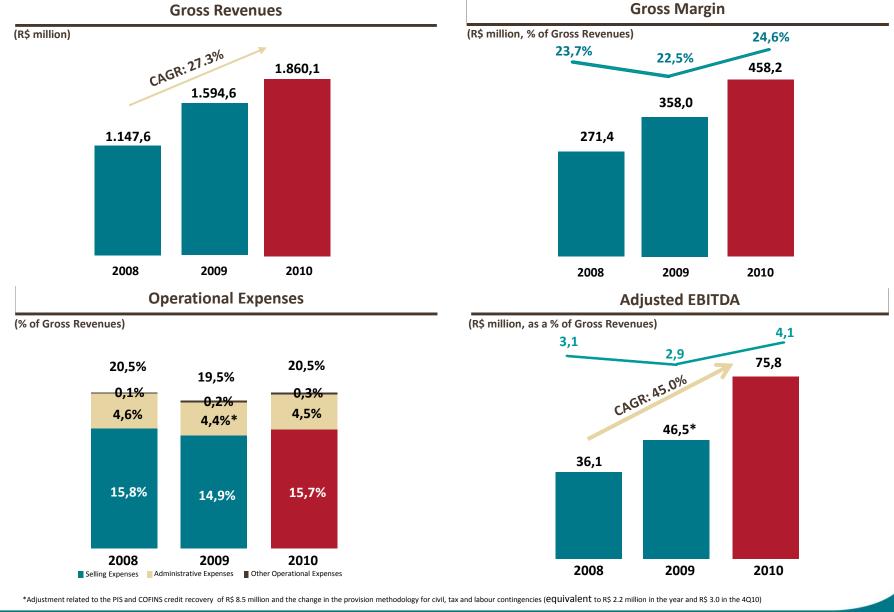
We maintained in the 4Q10 a revenue growth below our historical levels, due to the extraordinary growth produced by the credit crisis and by the swine flu pandemic in 2009.



**Growth – Total Sales Growth – Same Stores Growth – Mature Stores** 38.9% 22.5% 38.5% 21.9% 13.5% 12.6% 32.4% 14.2% 9.0% 20.5% 10.3% 16.6% 15.3% 16.7% 14.8% 6.6% 6.3% 3.8% <sup>4.5%</sup> 4.2% 1.6% 0.9% (0.6)% (1.0)% 2008 2009 2010 2008 2009 2010 4Q09 1Q10 2Q10 3Q10 4Q10 4Q09 1Q10 2Q10 3Q10 4Q10 2008 2009 2010 4009 1010 2010 3010 4010

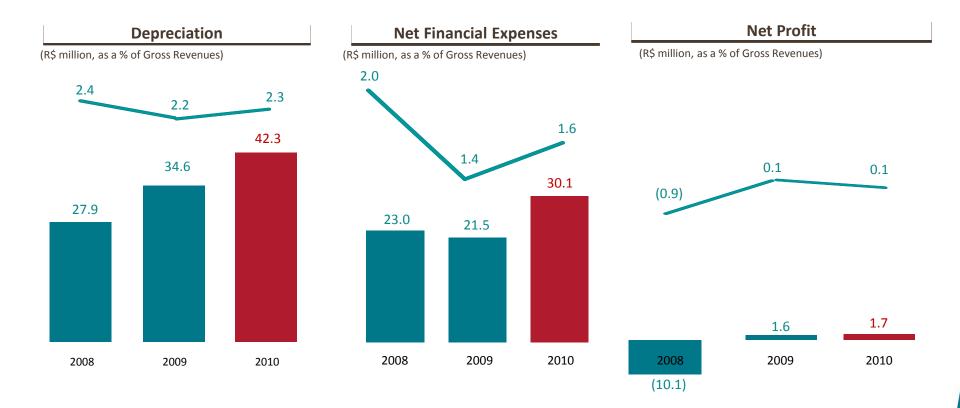


#### We have delivered strong top line growth with margin expansion



Net income was only slightly positive as a result of our strong growth, which pressured depreciation and financial expenses arising from an asset base with 44% of maturing stores





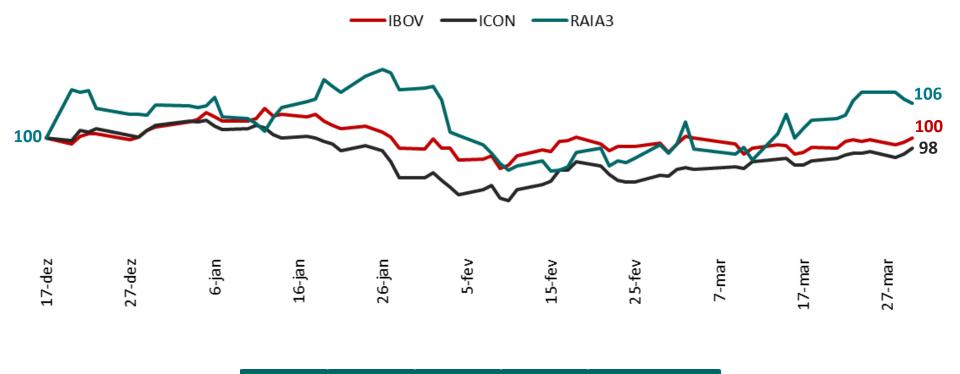
In 2010, we funded the bulk of our investments (R\$ 84.8 million) with our operating cash flow (R\$ 75 million)...



Cash Flow	2008	2009	2010
(R\$ million)	(1.4.0)	1.0	2.4
EBT	(14.8)	1.0	3.4
(+) Depreciation	27.9	34.6	42.3
(-) Other Adjustments	(2.7)	6.1	3.0
Resources from Operations	10.4	41.7	48.7
Working Capital	(37.9)	1.7	(11.0)
Recoverable Taxes	(11.6)	(37.9)	37.3
Operations	(39.1)	5.6	75.0
Investments	(83.7)	(55.3)	(84.8)
Total Cash Flow	(122.8)	(49.8)	(9.8)

Since the IPO, our stock performed above both the Consumption Index and the IBOVESPA





Number of Shares (thousand)	62,014
Stock Quote (R\$) (March 30th)	25.51
Market Cap (R\$ million)	1,582.00

### Conclusion



High Growth Industry, in the Process of Consolidation Differentiated Business Model, with High Returns on Invested Capital and Margin Expansion Potential Accelerated organic growth, leveraging our unique geographic presence and producing superior results from our new stores